

# PUBLIC SUBMISSION

<b>As of:</b> 11/17/25, 12:05 PM
<b>Received:</b> September 10, 2025
<b>Status:</b> Draft
<b>Tracking No.</b> mfd-w12q-gto4
<b>Comments Due:</b> September 19, 2025
<b>Submission Type:</b> API

**Docket:** SSA-2025-0123

Agency Information Collection Activities: Proposed Request and Comment Request

**Comment On:** SSA-2025-0123-0001

Agency Information Collection Activities: Proposed Request and Comment Request

**Document:** SSA-2025-0123-DRAFT-0011

Comment from pi, jasmine

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## General Comment

I disagree with the idea that phone changes are bad. Give the elderly options, give the poor options. Face to face or mail is egregiously inconvenient and places so much stress and burden on people making valid changes. There are better ways to implement security changes and efficiency than killing a key lifeline for assistance.

SSA-2025-0123