


Customer Scheduling

Change #1: Combining Terms of Service, Privacy Act Statement, and Important Information onto one page.

An official website of the United States government [Here's how you know](#) ▾

 **Social Security** [Build version: 3.0.0] [Sign Out](#)

Schedule an Appointment

^ Privacy Act Statement

Privacy Act Statement Collection and Use of Personal Information

Section 205(a) of the Social Security Act, as amended, allows us to collect this information, which we will use to schedule an appointment. Providing this information is voluntary, but not providing all or part of the information may prevent us from assisting you with the request. As law permits, we may use and share the information you submit, including with other Federal agencies, contractors, and others, as outlined in the routine uses within System of Records Notices 60-0050 and 60-0073, available at www.ssa.gov/privacy. The information you submit may also be used in computer matching programs for Federal benefits eligibility or to recoup debts under these programs.

Important Information

We will ask questions about you (or someone you are assisting) to schedule an appointment. Answering the questions takes approximately 5-10 minutes. You can choose to receive a confirmation email (and text) with information about how to reschedule or cancel your appointment.

^ Terms of Service

I understand that I am entering a U.S. Government System to schedule an appointment with the Social Security Administration. I understand that I need to provide the Social Security Administration information in order to request an appointment. I understand that failing to agree to the statements below will prevent me from requesting an appointment online for me or for the person for whom I am requesting an appointment.

I understand that:


- my activities may be monitored within this site.
- any person who knowingly and willfully tries to obtain Social Security benefits falsely could be punished by a fine or imprisonment, or both.

Information about Social Security's Online Policies

We are committed to protecting individual privacy and securing the personal information made available to us when you visit our website, www.ssa.gov. Our Internet Privacy Policy explains our online information practices.

Click **Next** to agree to the terms of service above.

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 **SSA.gov**
An official website of the Social Security Administration

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Change #2: Residential State Selection

Schedule an Appointment

Select Residential State

A red asterisk (*) indicates a required field.

*What State/Territory do you reside in?

-
- AA - Armed Forces Americas (Except Canada)
- AE - Armed Forces Europe (AE Also Equals Africa Canada and the Middle East)
- AE - Armed Forces Middle East (AE Also Equals Africa Canada and Europe)
- AE - Armed Forces Africa (AE Also Equals Canada Europe and the Middle East)
- AE - Armed Forces Canada (AE Also Equals Africa Europe and the Middle East)
- AK - Alaska
- AL - Alabama
- AP - Armed Forces Pacific
- AR - Arkansas
- AS - American Samoa
- AZ - Arizona
- CA - California
- CO - Colorado

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- **Change #3:** Time Zone Selection



Schedule an Appointment

Select Appointment

You are scheduling a **In Office** appointment

Claimant's Time Zone

Select the time zone requested by the Claimant.
This will be used for time display and communication with the Claimant about this appointment.

Arizona Time (MST) ▾

- Atlantic Standard Time (AST)
- Eastern Standard Time (EST)
- Central Standard Time (CST)
- Mountain Standard Time (MST)
- Arizona Time (MST)
- Pacific Standard Time (PST)
- Alaska Standard Time (AKST)
- Hawaii-Aleutian Standard Time (HAST)
- Hawaii-Aleutian Standard Time (HST)
- Samoa Standard Time (GMT-11)
- Palau Time (GMT+9)
- Chuuk Time (GMT+10)
- Chamorro Standard Time (GMT+10)
- Marshall Islands Time (GMT+12)

2025

Date and Time

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Change #4 - Protective filing language for the customer

Proper Applicant

Please read and acknowledge in order to proceed to schedule an appointment.

You have scheduled an appointment to file an application.

The date you file your application can affect your benefits. We may use **01/22/2026** as the official date of your application for Social Security benefits. In order to use **01/22/2026**, you must file an application by **07/22/2026**, or you may lose Social Security benefits.

If you intend to apply for Supplemental Security Income (SSI) benefit payments, we may use **01/22/2026** as the official date of your SSI application. In order to use **01/22/2026**, you must file an application by **03/23/2026**, or you may lose SSI benefit payments.

If any of these dates fall on a weekend or federal holiday, we must receive the application by the following business day.

* I have read and understand this Protective Filing Statement.

Submit

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3rd Party

Please read and acknowledge in order to proceed to schedule an appointment.

You have scheduled an appointment for the applicant to file an application.

The date they file the application can affect their benefits. We may use **01/22/2026** as the official date of the applicant's application for Social Security benefits. In order to use **01/22/2026**, they must file an application by **07/22/2026**, or they may lose Social Security benefits.

If the applicant intends to apply for Supplemental Security Income (SSI) benefit payments, we may use **01/22/2026** as the official date of their SSI application. In order to use **01/22/2026**, they must file an application by **03/23/2026**, or they may lose SSI benefit payments.

If any of these dates fall on a weekend or federal holiday, we must receive the application by the following business day.

* I have read and understand this Protective Filing statement, and I acknowledge and accept responsibility for communicating this information to the applicant.

Submit

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Change #5 – Adding information to the Confirmation page summarizing the appointment information, the protective filing dates, and instructions of the next steps to prepare for the appointment.

Proper Applicant

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Schedule an Appointment

 **Your appointment is scheduled**
Your Phone appointment has been scheduled for **9:30 AM CDT on Friday, March 13, 2026**

Next Step

We will call you at the phone number you provided: **(452) 123-6987**

You may be called up to 15 minutes before or after your scheduled appointment time.

Preparing for your appointment

You've selected the following reason(s) for the appointment:

- Disability
- Childhood Disability
- Disabled Widowers
- Retirement

Please begin gathering the documents we may need to complete your application. Visit the following pages to help you prepare:

For Disability: <https://www.ssa.gov/planners/disability/apply.html>

For Retirement or Medicare: <https://ssa.gov/planners/retire/apply5.html>

For Supplementary Security Income: <https://www.ssa.gov/ssi/text-documents-ussi.html>

How to Cancel or Reschedule

To cancel or reschedule, please use the link provided to you by email and/or text message.

You may also cancel, reschedule, or opt-out of email/text messaging by calling our toll-free number at **1-800-772-1213 (TTY 1-800-325-0778)**. SSA representatives are available Monday through Friday from 8 a.m. to 7 p.m.

The date you file your application can affect your benefits.

You have scheduled an appointment to file an application.

The date you file your application can affect your benefits. We may use **01/14/2026** as the official date of your application for Social Security benefits. In order to use **01/14/2026**, you must file an application by **07/14/2026**, or you may lose Social Security benefits.

If you intend to apply for Supplemental Security Income (SSI) benefit payments, we may use **01/14/2026** as the official date of your SSI application. In order to use **01/14/2026**, you must file an application by **03/15/2026**, or you may lose SSI benefit payments.

If any of these dates fall on a weekend or federal holiday, we must receive the application by the following business day.

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The date you file your application can affect your benefits.

You have scheduled an appointment for the applicant to file an application.

The date they file the application can affect their benefits. We may use **01/14/2026** as the official date of the applicant's application for Social Security benefits. In order to use **01/14/2026**, they must file an application by **07/14/2026**, or they may lose Social Security benefits.

If the claimant intends to apply for Supplemental Security Income (SSI) benefit payments, we may use **01/14/2026** as the official date of their SSI application. In order to use **01/14/2026**, they must file an application by **03/15/2026**, or they may lose SSI benefit payments.

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