

Satisfaction questions: asked after user completes the survey

Please Note: The questionnaire will be electronic with word labels on either end of 7 radio buttons. See image below for an idea of what the final format will look like.

1. Overall reaction to the Web Survey:
Terrible 1 2 3 4 5 6 7 Wonderful NA
<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>

1. Overall experience with the survey Unpleasant to Pleasant
2. The survey screens are visually pleasing Never to Always
3. The survey screens look professional Never to Always
4. Characters (words/text) on the screen Barely legible to Very legible
5. The survey questions follow a logical sequence Never to Always
6. Words used in the survey questions and answers Hard to understand to Easy to understand
7. Coming up with answers to the questions Never bothered me to Always bothered me
8. Instructions for correcting errors Confusing to Clear
9. Entering your answers into the survey Difficult to Easy
10. You knew what to do if you needed help answering the question Never to Always

11. Additional Comments _____