

2024 Gateway Website Survey: Exit Survey Questions

Note for Reviewers: Skip logic notes are written in red font. These notes will not appear in the actual question on the survey; they are only meant to serve as a notification as to which respondents will be offered the question. Every respondent will be offered questions that do not have a skip logic note to indicate who will be offered the question. The Exit Survey will pop-up as an intercept when visitors' cursors move towards the browser bar.

OMB Control Number:0970-0401 Expiration Date **xx/xx/xxxx**

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13). The purpose of this information collection is to gather feedback on the Child Welfare Information Gateway website to ensure capacity-building products and services meet the needs of child welfare professionals. Public reporting burden for this collection of information is estimated to average 2 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995 unless it displays a currently valid Office of Management and Budget (OMB) control number. The OMB control number for this project is 0970-0401. The OMB control number expires on **xx/xx/xxxx**. If you have any comments on this collection of information, please contact Jing Sun, Child Welfare Information Gateway, by e-mail at jing.sun@icf.com.

Before you go...tell us what you think!

1. **[All Customer Types]** On a scale from 1 (very difficult) to 5 (very easy), how easy was it to find the information or resources you needed on the Child Welfare Information Gateway website today?
 - 0 (I did not find what I needed.)
 - 1 (Very difficult)
 - 2 (Difficult)
 - 3 (Neither difficult nor easy)
 - 4 (Easy) *(skip to Q3)*
 - 5 (Very easy) *(skip to Q3)*

2. **[All Customer Types]** What information or resources were you looking for? *(skip to Q4)*

3. **[All Customer Types]** How do you intend to use the information or resources you found today?

4. **[All Customer Types]** Why did you visit the Child Welfare Information Gateway website today?
 - For my work *(Skip to Q5b)*
 - For my education or schoolwork *(end survey)*
 - For my own personal or family use *(skip to Q5a)*

5. Which of the following best describes your background or role?
 - 5a. **[Personal]**
 - Adopted person
 - Adoptive parent
 - Concerned person
 - Foster or resource parent
 - Kin caregiver
 - Parent (biological or birth)
 - Prospective foster or adoptive parent

- Relative
- Youth in foster care (current or former)

5b. [Professional]

- Adoption services
- Child protective services
- Community partner (e.g., faith-based organization)
- Diversity, equity, and inclusion practitioner
- Educator or professor (higher education)
- Educator or teacher (early childhood to 12th grade)
- Family support or in-home services
- Foster care services
- Health or mental health services
- Juvenile justice
- Kinship care services
- Legal or courts
- Permanency
- Prevention services
- Residential provider
- Substance use services
- Youth services
- Other (Please describe in the text box below. _____)