

Appendix E.
State TANF/Child Support Director Interview Scheduling Email

Hello [state TANF/child support program director],

Thank you very much for completing our web-based questionnaire! **We are following up to schedule an interview with you to learn more about the changes made to your program during the pandemic, particularly those you expect to be sustained into the foreseeable future.** We anticipate that this interview will take about one hour. In addition to attending the interview yourself, you may invite up to two additional staff to participate who may be knowledgeable about pandemic-related changes and the decision-making processes that led to those changes.

To help with scheduling I have provided some timeslots over the next two weeks that work for our team:

- Timeslot 1
- Timeslot 2
- Timeslot 3

All times are in [EST]. Please let us know if you are available for any of these times. If none work for you, please suggest some times that you and your team are available.

Thank you,

[lead interviewer]