

Your WAPOB Experience

(untitled)

ID: 2

The Workforce Analytics and Process Optimization Branch (WAPOB) strives to support the OHR mission and add value to our organization by providing products and services of the highest quality. Your candid feedback will help us refine and improve our ability to deliver an exceptional experience to our customers.

OMB# 0925-0648, expiration date 06/30/2024

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.

Logic: Hidden unless: URL Variable "System" is exactly equal to "Q5"

ID: 12

1) Which member(s) of the WAPO Branch did you work with today (Select all that apply)?

- Alex
- Christine
- Courtney
- Donnette
- Jack

- Kim
- Meryl
- Negy
- Ross
- Terrye
- Tracy
- Weilu

Logic: Hidden unless: URL Variable "System" is exactly equal to "Q5"

ID: 5

2) Please rate your satisfaction with the service you received from this member of the WAPO Branch.

1 Star = Very Dissatisfied / 5 Stars = Very Satisfied

	5 Star Rating
How did we do?	_____

Logic: Hidden unless: ((Question "How did we do?" is exactly equal to "4" OR Question "How did we do?" is exactly equal to "5") AND URL Variable "System" is exactly equal to "Q5")

ID: 6

3) That's great! Your satisfaction is important to us. If you'd like, please let us know what we did right!

Logic: Hidden unless: ((Question "How did we do?" is exactly equal to "1" OR Question "How did we do?" is exactly equal to "2") AND URL Variable "System" is exactly equal to "Q5")

ID: 7

4) We regret that we did not meet your expectations. Your satisfaction is important to us. If you'd like, please let us know how we can do better.

Logic: Hidden unless: URL Variable "System" is exactly equal to "Q5"

ID: 13

5) Which system, tool or product did you work with WAPO on today?

- Data Reporting
- PARS
- People Insights
- RPA
- SMARTHR
- Surveys
- WiTS
- Other - Please Specify: _____*

ID: 21

6) Please rate your satisfaction with the system, tool, or product you are working with WAPOB staff on.

1 Star = Very Dissatisfied / 5 Stars = Very Satisfied

	5 Star Rating
How did we do?	<hr/> <hr/> <hr/> <hr/>

Logic: Hidden unless: (Question "How did we do?" is exactly equal to "4" OR Question "How did we do?" is exactly equal to "5")

ID: 10

7) That's great! We strive to provide and support products that meet and/or exceed customer expectations. If you'd like, please let us know what specifically worked well.

Logic: Hidden unless: (Question "How did we do?" is exactly equal to "1" OR Question "How did we do?" is exactly equal to "2")

ID: 11

8) We regret that the product did not meet your expectations. Your satisfaction is important to us. If you'd like, please let us know what specifically can be improved.

Thank You!

ID: 1

Thank you for taking our survey. Your response is very important to us.
