Attachment 2 – Manager Recruiting Script

Telephone Manager Recruiting Script

Form Approved
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CDC estimates the average public reporting burden for this collection of information as 3 minutes per response, including the time for reviewing instructions, searching existing data/information sources, gathering and maintaining the data/information needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate to: CDC/ATSDR Information Collection Review Office, MS D-74, 1600 Clifton Road, NE, Atlanta, GA 30333 ATTN: PRA (0920-1227).

Only bold text is read aloud.

Hello, this is _____with _____Health Department. We are working on a project with the U.S. Centers for Disease Control and Prevention looking at how restaurants handle staff issues, such as sick employees. Your restaurant was picked at random to be a part of this project. I'd like to come to your restaurant and interview you about what you do at work and how the restaurant manages sick food workers.

I'd also like to take a brief look around the kitchen. What you say will be kept protected and once we have completed the study the link between your restaurant and the answers you provide will be deleted – at that time, it will not be possible to link anything you say with you or your restaurant. Your participation would be voluntary, but we would really appreciate your participation. It will help us understand the challenges sick workers pose for restaurants. Whether you are part of the study or not will not affect your restaurant's score on any health inspection.

Having said that, I need to let you know that at any time during the visit if I see something that is an imminent health hazard, such as no power, no water or sewage on the floor, I will need to stop the interviews and report the problem to your local health department.

This study will consist of two to three site visits over three to six months, each visit should take about an hour. On these visits, we will interview a manager and conduct a brief observation of workers handling food in your kitchen. We may also provide information about sick worker management plans to the manager.

Could I schedule a time to come out and speak with a manager? We'd like to speak with the manager with authority over kitchen workers. This could be a kitchen manager, general manager or owner.

No →
Yes →

YES	**NO**
Great! I'll visit your restaurant for about an hour. Keeping in mind that I'd like to speak with a manager with authority of food workers, when would be a convenient time to come out? Date: _____ Time: _____ **Please call me if you need to cancel or re-schedule, or if you have any questions. Here is my contact info (Local Contact Name and Telephone Number).**	**I understand. Thank you for your time.**

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