

Screenshots of Help Desk Form (e-Support page)
Estimated time per response: .14 hours per response (rounded up)

OMB Control Number: 3060-1042

First half of page:

Submit Help Request

Not yet Approved by OMB

FCC: Wireless Telecommunications Bureau

All fields are required to submit your request, unless otherwise noted.

Your Contact Information

First Name

Last Name

Email Address

Phone (format 9999999999 or 999-999-9999)

Phone Ext (optional)

Phone - International (if applicable)

More information

FRN(FCC Registration Number)

Call Sign

ASR # (Antenna Structure Registration Number)

Second half of page:

Facility ID # (Broadcast Licenses)

Application File #

Your Question or Issue

Subject

Description (include a detailed explanation of your question or issue)

FCC System (optional)

Company (required for ULS Electronic Batch Filing (EBF))

Radio Service Code (optional)

Your Computer

Operating System (optional)

Web Browser (optional)

To include attachments, please see below the Submit button.

Submit

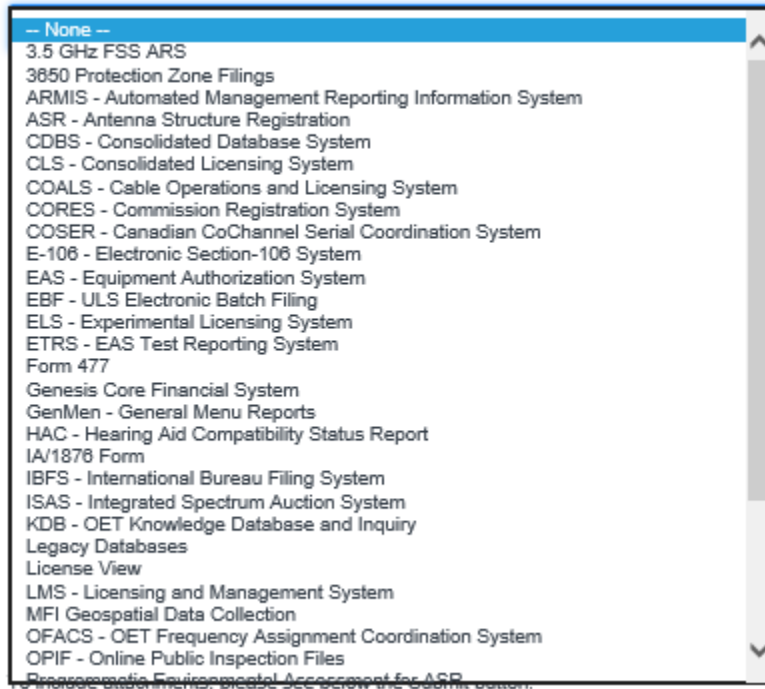
Submit Attachments

Attach

Attachments

Drop Down Menu #1

FCC System (optional)



-- None --

3.5 GHz FSS ARS

3850 Protection Zone Filings

ARMIS - Automated Management Reporting Information System

ASR - Antenna Structure Registration

CDBS - Consolidated Database System

CLS - Consolidated Licensing System

COALS - Cable Operations and Licensing System

CORES - Commission Registration System

COSER - Canadian CoChannel Serial Coordination System

E-106 - Electronic Section-106 System

EAS - Equipment Authorization System

EBF - ULS Electronic Batch Filing

ELS - Experimental Licensing System

ETRS - EAS Test Reporting System

Form 477

Genesis Core Financial System

GenMen - General Menu Reports

HAC - Hearing Aid Compatibility Status Report

IA/1876 Form

IBFS - International Bureau Filing System

ISAS - Integrated Spectrum Auction System

KDB - OET Knowledge Database and Inquiry

Legacy Databases

License View

LMS - Licensing and Management System

MFI Geospatial Data Collection

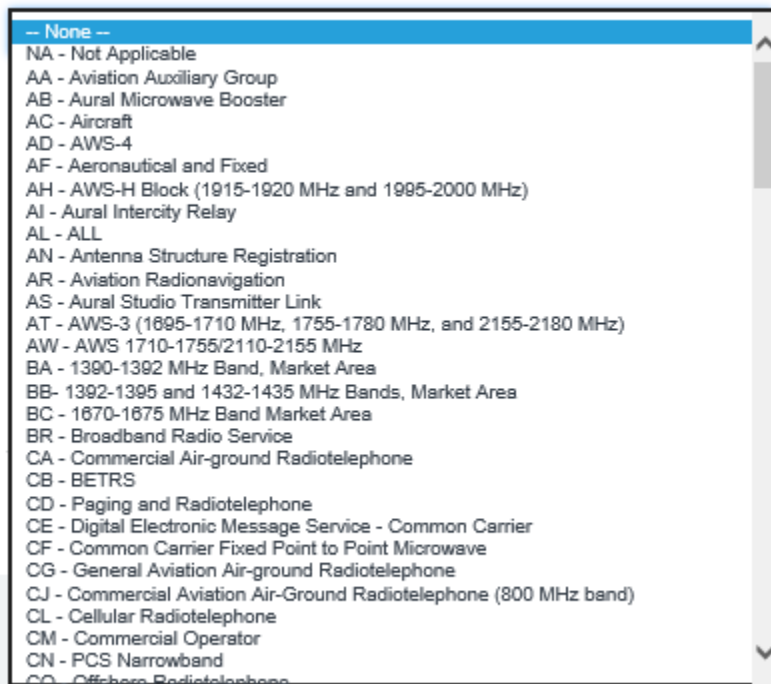
OFACS - OET Frequency Assignment Coordination System

OPIF - Online Public Inspection Files

Preconstruction Environmental Assessment for ASR

Drop Down Menu #2

Radio Service Code (optional)



-- None --

NA - Not Applicable

AA - Aviation Auxiliary Group

AB - Aural Microwave Booster

AC - Aircraft

AD - AWS-4

AF - Aeronautical and Fixed

AH - AWS-H Block (1915-1920 MHz and 1995-2000 MHz)

AI - Aural Intercity Relay

AL - ALL

AN - Antenna Structure Registration

AR - Aviation Radionavigation

AS - Aural Studio Transmitter Link

AT - AWS-3 (1695-1710 MHz, 1755-1780 MHz, and 2155-2180 MHz)

AW - AWS 1710-1755/2110-2155 MHz

BA - 1390-1392 MHz Band, Market Area

BB- 1392-1395 and 1432-1435 MHz Bands, Market Area

BC - 1670-1675 MHz Band Market Area

BR - Broadband Radio Service

CA - Commercial Air-ground Radiotelephone

CB - BETRS

CD - Paging and Radiotelephone

CE - Digital Electronic Message Service - Common Carrier

CF - Common Carrier Fixed Point to Point Microwave

CG - General Aviation Air-ground Radiotelephone

CJ - Commercial Aviation Air-Ground Radiotelephone (800 MHz band)

CL - Cellular Radiotelephone

CM - Commercial Operator

CN - PCS Narrowband

CO - Offshore Radiotelephone

Drop Down Menu #3

Your Computer

Operating System (optional)

-- None --

-- None --

Windows

MacOS

Linux

Unix

IOS

Android

Other

Drop Down Menu #4

Web Browser (optional)

-- None --

-- None --

Internet Explorer

Edge

Firefox

Chrome

AOL

MSN Explorer

Opera

Safari

Other

No file selected.

OMB Control Number 3060-1042

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