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This form is for U.S. citizens and Lawful Permanent Residents (LPR) of the United States and their eligible family members. Please select the option below that best fits your situation. Providing as much of the requested information as possible will help us to provide the best assistance to you. Please do not submit more than one form per person needing assistance unless that person's contact information has changed. Upon submitting this form, please continue to monitor official U.S. government websites, including travel.state.gov, for updated information.

Assistance Request

Please select the event for which you are contacting the Department of State:

* Select Event

☐ Ukraine

☐ I do not see what I'm looking for

See the information below for all other types of requests or visit <https://travel.state.gov/content/travel.html>

- U.S. citizens seeking a passport or other routine service may do so at any available U.S. Embassy or consulate: Official list of embassies from the U.S. Department of State (usembassy.gov).
- STEP registration can be completed at <https://step.state.gov/>
- To apply for an immigrant visa / green card, go to Family Immigration (state.gov)
- Visas and green cards are not available for extended family. Information for U.S. Refugee Admissions Program is available at state.gov/refugee-admissions/

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