

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) The purpose of this information collection is to gather feedback from webinar participants and will measure participant satisfaction with the topic covered and delivery of content. How is . Public reporting burden for this collection of information is estimated to average 5 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The control number for this project is #0970-0401. The control number expires on 06/30/2024. If you have any comments on this collection of information, please contact Ashley Turk by email at Ashley.Turk@icf.com.

Child Welfare Information Gateway’s Webinar Survey

Instructions for Online Survey Development

For each Child Welfare Information Gateway webinar, a survey will be administered via online software to gather feedback to inform future webinar planning. Given the variation in topics covered and audience participants, it is important to be able to get feedback from recipients without creating undue burden by answering excessive questions that only marginally apply. Each webinar survey will include up to seven questions. Each survey will include questions #1–3 (i.e., the base questions) and up to four additional questions from the remainder of the questions. Questions will be selected based on the topic of the webinar

Introduction

How are we doing? Please take 5 minutes to answer the questions below. Your input will help enhance Child Welfare Information Gateway webinars, products, and services to better meet your needs. Your participation in this survey is voluntary, and your responses will be anonymously shared with Child Welfare Information Gateway staff and the Children’s Bureau to continuously improve service delivery. You may exit the survey at any time and are free to decline to answer any question. There are no foreseeable risks and no direct benefits from participating with this survey. Proceeding with the survey is an indication of your consent. If you have any questions or require accessibility assistance with this survey, please contact Child Welfare Information Gateway staff by email at info@childwelfare.gov or by telephone at 800.394.3366. Thank you for helping us help you.

Base questions

1. Please indicate the degree to which you agree with the following statements.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Not Applicable
The panelists/facilitators/presenters were well-prepared, knowledgeable, and professional.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The panelists/facilitators/presenters provided information clearly and logically.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The content was appropriate for my level of experience and knowledge.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The webinar has increased my knowledge and/or my practical skills in this topic.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I will be able to apply what I learned in my work.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I will share the information I received at the webinar with my colleagues.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend participation in future Child Welfare Information Gateway sponsored webinars to others.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I am satisfied with the overall quality of this webinar.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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2. What aspects of *the webinar* were most helpful to you? _____

3. What, if anything, would you suggest changing for future webinars? _____

For survey developer: additional survey items for potential inclusion (choose up to 4)

Outcomes

4. How do you intend to use the information you learned in this webinar? (Select all that apply.)

- Grant writing/ fundraising (please describe): _____
- Provide information to clients/ families (please describe): _____
- My own professional development (please describe): _____
- Program improvement (please describe): _____
- Train staff/ colleagues (please describe): _____
- Policy development (please describe): _____
- Research (please describe): _____
- Public awareness/ advocacy (please describe): _____
- Other (please describe): _____

5. Please indicate the degree to which you agree with the following statements.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Not Applicable
The information provided during the webinar was timely and current.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The handouts were appropriate for my level of experience and knowledge.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The webinar has increased my knowledge about [Topic 1]. (Insert/delete up to four topics as necessary)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The webinar helped me to access other CWIG products and services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The format of the webinar provided opportunities for participants to interact.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The technology enhanced the webinar.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The information provided during the webinar was timely and current.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The handouts were appropriate for my level of experience and knowledge.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. What information were you seeking when you came to the webinar? _____

7. Do you have any additional comments? _____

8. What other information would you have liked to have been included in the webinar?

Dissemination/Outreach

The following questions are designed to help the CWIG planning team understand how information and resources from this webinar may get disseminated and used by others in your agency. Please indicate your response to the following items.

9. How did you hear about this webinar? (Select one.)

- Children's Bureau listserv (e.g. State Liaison Officers, CB Grantee listserv)
- Children's Bureau Express (CBX)
- Colleague or friend told me about it
- Child Welfare Information Gateway website
- Children's Bureau website
- Child Welfare Collaborative website
- Email from another organization (e.g. CWIG partner organization)
- Other (*please describe*): _____

Demographic

10. Which of the following best describes your professional background or role in the child welfare field? (Select one.)

- Prevention/ family support (within child welfare agency)
- Prevention/family support (outside child welfare agency)
- Child protective services
- Foster care services
- Adoption services
- Youth services
- Juvenile justice
- Health/ mental health
- Substance use
- Legal/ courts
- Researcher/ evaluator/ consultant
- Early childhood educator (0-5 years)
- Teacher (K-12)
- Professor/ faculty (higher education)
- Kinship caregiver
- Training specialist
- Licensing specialist
- Foster youth (current or former)
- Student
- Other (*please describe*) : _____

11. Which of the following best describes your position? (Select one.)

- Frontline worker (e.g., caseworker, direct services worker)
- Supervisor/ manager
- Director/ administrator
- Training specialist
- Other (*please describe*): _____

12. Which of the following best describes your background or role?

- Professional
- Student
- Relative/kinship caregiver
- Foster youth (current or former)
- Prospective adoptive parent
- Foster/adoptive parent

- Birth parent
- Other (please describe): _____

General Questions about CWIG products and services

Now we have a few questions about Child Welfare Information Gateway, as a whole, and some of our electronic subscription services.

13. Have you ever used Child Welfare Information Gateway (CWIG) (e.g., ordered a publication, contacted an information specialist, used an electronic listserv or subscription service, spoke to CWIG staff or obtained CWIG publication at a conference, etc.)?

- Yes
- No
- I'm not sure

14. Which of the following subscription services do you receive (Check all that apply)?

- I am not registered for any subscription services.
- Child Welfare Information Gateway E-Alert!
- Children's Bureau Express (CBX)
- Child Welfare In the News
- Adoption Triad
- Information Gateway Quick Links
- My Child Welfare Librarian
- I get e-mails from Child Welfare Information Gateway but I'm not sure if they are a subscription service.
- I'm not sure.
- Other (please describe): _____

15. What format(s) do you prefer to receive child welfare information and resources? Please choose up to three responses.

- Mobile phone applications
- Pamphlets or short handouts
- Journal articles
- Online news articles
- Videos
- Virtual trainings
- Conference presentations
- Presentation slides (e.g. PPT)
- Webinars
- Guidebooks or toolkits
- Online e-books
- Technical reports or briefs
- Infographics
- Podcasts
- Other (please describe): _____

16. What format (s) do you prefer for purposes of sharing child welfare information and resources with stakeholders? (e.g. families, private providers, etc.)?

- Mobile phone applications
- Pamphlets or short handouts
- Journal articles
- Online news articles
- Videos
- Virtual trainings
- Conference presentations

- Presentation slides (e.g. PPT)
- Webinars
- Guidebooks or toolkits
- Online e-books
- Technical reports or briefs
- Infographics
- Podcasts
- Other (please describe): _____

17. Do you have any additional comments or suggestions about the webinar or Child Welfare Information Gateway's other products and services? _____

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