

**E-Mail Reminder #1**

**Subject Line: “Beyond Compliance” Survey to High-Performing Carriers – Completion Reminder**

Date: *to be established at time of Completion date*

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Dear Commercial Motor Vehicle Carrier:

On behalf of the Federal Motor Carrier Safety Administration (FMCSA), we are following-up with you regarding an invitation we sent you on \_\_\_\_\_ to participate in a survey to inform the “Beyond Compliance” Study of motor carriers whose operations are among the safest in the industry.

As a motor carrier with exceptional safety operations practices we would like to invite you to complete the brief survey distributed (**Date**). Your response will help FMCSA identify which safety program elements contribute most to safe operations and may also be included in developing a “Beyond Compliance” recognition and incentives program for motor carriers that exceed basic requirements for transportation safety. Results of the survey will be synthesized and presented to stakeholders in an information exchange webcast (include month/year).

The survey should take no longer than 40 minutes to complete; detailed instructions are provided in the Survey application introduction. The survey may be saved while in process and completed at a later time. The survey is being hosted by (**specific application tool tbd**) and utilizes a secure connection. Results of your survey will be non-attributable, identified only by a unique subject number. The results of the research study may be published, but your name, organization/department/title will not be recorded.

Please complete the survey by (**DAY/DATE/YEAR**).

To start the survey, please go to the following link: [www.link-to-survey](http://www.link-to-survey)

Thank you for your help with this important effort.

Sincerely,

**Nicole Michel**, Program Manager  
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## E-Mail Reminder #2

### Subject Line: “Beyond Compliance” Survey to High-Performing Carriers – Completion Reminder

Date: *to be established at time of Completion date*

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Dear Commercial Motor Vehicle Carrier:

On behalf of the Federal Motor Carrier Safety Administration (FMCSA), we are following-up with you as a friendly reminder of an invitation we sent you on \_\_\_\_\_ to participate in a survey to inform the “Beyond Compliance” Study of motor carriers whose operations are among the safest in the industry.

As a motor carrier with exceptional safety operations practices we hope you will be able to complete the brief survey distributed (**month**). Your response will help FMCSA identify which safety program elements contribute most to safe operations and may also be included in developing a “Beyond Compliance” recognition and incentives program for motor carriers that exceed basic requirements for transportation safety. Results of the survey will be synthesized and presented to stakeholders in an information exchange webcast (**may already have a date set when we send this**).

The survey should take no longer than 40 minutes to complete; detailed instructions are provided in the Survey application introduction. The survey may be saved while in process and completed at a later time. The survey is being hosted by (**specific application tool tbd**) and utilizes a secure connection. Results of your survey will be non-attributable, identified only by a unique subject number. The results of the research study may be published, but your name, organization/department/title will not be recorded.

Please complete the survey by (**DAY/DATE/YEAR**).

To start the survey, please go to the following link: [www.link-to-survey](http://www.link-to-survey)

Thank you for your help with this important effort.

Sincerely,

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