


# HEAT Storyboard



**Housing Early Assistance Tool**  
Housing Services *BEFORE* you PCS!

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## Welcome to the Housing Early Assistance Tool

HEAT allows Service Members to get information about on and off base Family Housing and to begin the process of applying for Military Family Housing and Privatized Family Housing

If you are certain of your next duty station and have, or are expecting orders soon, please select that location below. If your next duty station isn't known you can select multiple locations. At any time, you can revisit HEAT and initiate the process with additional locations.

ws9c5n

**Select your Location(s):**

Current Duty Location Branch of Service: \*

Current Duty Location: \*

Projected Branch of Service:

Projected Duty Location: \*

- AIR FORCE ACADEMY
- ALTUS AFB
- ANKARA SUPPORT FACILITY
- ANNAPOLIS MD NSA
- ARNOLD AFB
- ATSUGI JAPAN NAF
- AVIANO AB
- BAHRAIN NSA
- BARKSDALE AFB
- BEALE AFB

[CONTINUE](#)

Fill in all information and select CONTINUE

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**Select your Location(s):**

Current Duty Location Branch of Service: \* NAVY ▼  
Current Duty Location: \* HAMPTON ROADS VA NC ▼

Projected Branch of Service: NAVY ▼  
Projected Duty Location: \*  
FALLON NV NAS  
FT WORTH TX NAS JRB  
GREAT LAKES IL NC  
GUAM - ANDERSEN  
GUAM NAVAL BASE  
GUANTANAMO BAY CUBA NC  
GULFPORT MS NCBC  
HAMPTON ROADS VA NC  
INDIAN HD MD NSA S POTOMAC  
JACKSONVILLE FL NAS

CONTINUE

Fill in all information and select CONTINUE

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HOME

TYPES OF HOUSING

LEARN MORE ABOUT HEAT

## Select type(s) of Family Housing and services:

Please review the [types of housing](#) before making your selection below.

If you have your orders and would like to begin the application for Housing process, make a selection from Option 1. If you are waiting for your orders, make a selection from Option 2. With or without your orders, you can make a selection from Option 3 to receive assistance with local community housing. When you select any of the first 3 options you will be emailed an information sheet with useful facts about housing in the area and be contacted by the MHO. Make a selection from Option 4 if you don't want to start the application process but want to receive the information sheets and discuss your Housing options with local MHO staff. With Option 4, you must also choose whether or not the staff at the MHO will contact you to help answer your housing questions.

**Option 1:** I have my orders and would like to submit an **advance application to inquire about:**

- Privatized Housing                       Rental Partnership Program (RPP)

**Option 2:** I do not have orders, but would like to submit an **advance application to speed up the process when I get them.** I am interested in:

- Privatized Housing

**Option 3:** I would like to request assistance in locating housing in the community:

- While waiting for available Privatized Housing  
 Because I prefer to live in the community

**Option 4:** I would like the electronic housing information sheet for the locations that I chose and:


- I would like the local Military Housing Office (MHO) to contact me  
 I would not like the local MHO to contact me

BACK

CONTINUE

Select an Option and  
then select CONTINUE

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OMB CONTROL NUMBER: 0703-0066  
OMB EXPIRATION DATE: March 31, 2020

### Agree to Share Your Information:

If you agree, the following information from your record in the Defense Enrollment Eligibility Reporting System (DEERS) is shared with the Privatization Partner: Name, Pay Grade, Duty Station, Phone Number and Email Address. This information is required to determine your eligibility for housing services and for the Privatized Partner to respond to your request.

### Provide the Following Information to complete your request:

Sponsor's Last Name: \*

Sponsor's DoD ID: \*

Best Contact Phone Number: \*

Confirm Phone Number: \*

Best Contact Email Address: \*

Confirm Email Address: \*

**DNKcJF**

Type the text above: \*

**AGENCY DISCLOSURE STATEMENT**

The public reporting burden for this collection of information, OMB 0703-0066, is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at [whs.mo-alex.esd.mbx.dd-dod-information-collections@mail.mil](mailto:whs.mo-alex.esd.mbx.dd-dod-information-collections@mail.mil). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

Fill out all information and select Agree. This is a successful event. The ADN and PAS are located on this screen. Additional screenshots below for these two.

# Agency Disclosure Statement

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# Privacy Act Statement

## PRIVACY STATEMENT

**AUTHORITY:** 10 U.S.C. 5013, Secretary of the Navy; 10 U.S.C. 5041, Headquarters, Marine Corps; 10 U.S.C. 2831, Military Family Housing Management Account; DoD 4165.63-M, DoD Housing Management. SORN NM11101-1, DON Family and Unaccompanied Housing Program: <https://dpold.defense.gov/Portals/49/Documents/Privacy/SORNs/Navy/NM11101-1.pdf?ver=2018-10-26-094746-480>

**PRINCIPLE PURPOSE(S):** To establish an account for individuals intending to list or search for available properties. To submit web based requests for Housing information from Military Housing Offices and Military Housing Privatization Partners.

**ROUTINE USES:** Used by HOMES and HEAT users to locate community rental housing and communicate with military housing offices to receive housing information and services. Used by housing office personnel to exchange communications, provide housing information and services, and if requested, share contact information and requests with Privatization Partners.

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**DISCLOSURE:** Failure to provide information to create an account will result in the inability to save preferences and search information, to list rental properties on the web site and to receive support and services from housing offices.