

# Frequently Asked Questions (FAQ)

## **What is the mPINC Survey?**

The Maternity Practices in Infant Nutrition and Care (mPINC) Survey is a national survey of newborn feeding practices at hospitals in the United States and Territories that provided maternity care in the past year. Participation of every hospital providing maternity care helps to make this survey representative of all maternity care practices and policies in the United States and Territories.

## **Who conducts the mPINC Survey?**

The mPINC Survey is being conducted for the Centers for Disease Control and Prevention (CDC) by Battelle Health & Analytics, a national survey and research organization with extensive experience in the collection of health data.

## **How will this information be used?**

The purpose of this survey is to learn about newborn feeding practices at hospitals in the United States and Territories. After data collection is complete, your hospital will receive an individualized report containing a summary of survey results. Data will also be used to generate state-specific reports, national aggregate data tables, and may be used to answer other questions. Data may be released for additional approved purposes and may be shared with state health departments for the development of public health programs. Information from this survey will also assist CDC with program planning.

## **Are our survey responses kept confidential?**

Your responses will be treated in a secure manner and will not be disclosed unless required by law. Your name, hospital name, and any other personal identifiers will not be included in either oral or written presentation of survey results. Responses will only be reported in summary form so individual responses cannot be identified.

## **Is my contact information kept confidential?**

Your name, position, and official hospital email address will be stored in a secure, confidential database, so that we may, with your permission, send your hospital's results by email. Providing your contact information is voluntary; your contact information will not be used for any other purposes except to electronically provide your hospital's results. You, the survey recipient, will receive one (1) electronic copy of your hospital's results. Your contact information will in no way be connected to survey responses or scores.

## **Who should complete the mPINC Survey on behalf of my hospital?**

Each section should be completed by the most knowledgeable and appropriate staff. See the table below for a list of people who may be helpful with completing different sections of the survey.

Mother-Baby Unit Manager / Supervisor	
Labor and Delivery Unit Manager / Supervisor	
Maternity Care Services Director / Manager	

Lactation Services Coordinator	
Lactation Care Provider (i.e., IBCLC, CLC, CBC)	
Clinical Nurse Specialist	
Director of Obstetrics and Gynecology	
Director of Perinatal Care	
Director of Pediatrics	
Medical Director	
NICU Nurse Manager	
Staff physician	
Staff midwife	
Staff nurse	
Database Manager / Coordinator	

**Can I download a blank copy of the survey to use as a worksheet?**

Yes! A blank survey is available for download here. This version should only be used as a worksheet to record responses prior to entering and submitting them online. No paper copies of the survey will be accepted.

**What timeframe should I consider when answering the questions?**

We are asking you to fill out the survey with data from the most recent calendar year (January 1, 2017 – December 31, 2017) or your hospital’s fiscal year.

**What do you consider “healthy newborns”?**

Unless otherwise specified, questions on the survey are asking about healthy newborns who are discharged to home (i.e., not transferred or admitted to the Special Care Nursery (SCN) or Neonatal Intensive Care Unit (NICU)).

**What if we don’t track the exact data for some survey items?**

Some questions ask you to enter exact percentages; however, if your hospital does not formally track this information, please provide your best estimate.

**Do I have to complete the survey all at once?**

You may wish to work on this survey over a period of time, particularly if it will be completed by multiple staff. You can view all sections and pages in the survey and you may go back and forth and edit responses as needed. Your responses will only be saved after you have clicked **Next** at the bottom of the page. If you cannot complete the survey all at one time, click **Save**, and return at a later time. When you return, you may continue where you left off. Before submitting you will be able to review the questions and your answers. You will be notified before your final submission if you have missed any items.

**Are there definitions available for certain terms used in the survey?**

Throughout the survey there will be pop-ups providing you with definitions and explanations; access these by hovering your mouse over the underlined text.

**How do I move between sections of the survey?**

You can move between sections of the survey on the **Table of Contents** page by clicking the button to the right of the section and then clicking **Next**. To move back and forth between questions within a section use the **Next** and **Previous** buttons. Do not click on your browser's back or forward button while taking the survey.

### **Who do I contact if I have questions?**

If you have any questions about the survey, please call the Battelle Survey Line toll free at (866) 826-4176. If you have any questions about your rights as a research participant, please contact the Human Protections Administrator of the Battelle Institutional Review Board toll free at (877) 810-9530 ext. 500.

### **What happens if I don't answer all of the questions on the survey?**

While you are not required to answer all of the questions on the survey, incomplete data could negatively impact your hospital's scores. We recommend always providing your best estimate so that you will receive the most comprehensive feedback regarding your hospital's maternity care practices in your benchmark report.

### **How do I submit the mPINC Survey?**

When you get to the end of the survey, you can review your answers. When you are satisfied with your answers, return to the table of contents and click "Complete Survey". This action will send the survey to a secure database. Once you have submitted the survey, you will not be able to return to the survey. You will have the opportunity to download a completed copy of the survey for your records after it is submitted. Please note that you must press SUBMIT to complete the survey process and receive a Benchmark Report for your hospital. Surveys that are not submitted are considered incomplete and will not be eligible to receive a hospital Benchmark Report.

### **How do I learn more about the mPINC Survey and the results?**

Please visit [www.cdc.gov/breastfeeding/data/mpinc](http://www.cdc.gov/breastfeeding/data/mpinc) to learn more about the mPINC Survey background, methodology, analysis, and data reports.

### **Who will receive my hospital's benchmark reports?**

We will mail a hard copy of your hospital's results to four (4) leadership positions at your hospital. These positions are the Director of Hospital Quality Improvement, Obstetrics Medical Director, Pediatrics Medical Director, and the Nurse Manager for Mother Baby Services.

In addition, we would like to email a copy of your hospital's results. At the end of the survey, you will be asked to provide your name, position, and official hospital email address so that we may send your hospital's results by email. To protect the confidentiality of your hospital's scores, we cannot send electronic copies of the benchmark report to personal email addresses (e.g., Yahoo, Gmail, Hotmail). Your contact information will, with your permission, be stored in a secure, confidential database solely for this purpose. Providing your contact information is voluntary; your contact information will not be used for any other purposes except to electronically provide your hospital's results. You, the survey recipient, will receive one (1) electronic copy of your hospital's results. Your contact information will in no way be connected to survey responses or scores.