

Appendix 5: Online Testing Instruments

V1 - Identity Theft Supplement Questionnaire

SECTION A. SCREENER QUESTIONS

INTRO 1: This survey asks questions about possible experiences with identity theft. Identity theft means someone else using your personal information without your permission to buy something, get cash or services, pay bills, or avoid the law. We will not ask you for any specific account information. We estimate these questions will take between 5 to 15 minutes depending on your circumstances.

The first set of questions are about the possible misuse of EXISTING ACCOUNTS.

1. During the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today, have you had at least one active checking or savings account through a bank or financial institution?

YES

NO (skip to Q2)

1a. [During the past 12 months,] Has someone, without your permission, used or attempted to use your existing checking or savings account, including any debit or ATM cards?

YES

NO

2. Do you currently have at least one credit card in your name? Include major credit cards such as a Mastercard or Visa, and store credit cards such as a Macy's card. Please do not include debit cards.

YES

NO (ask follow up)

Have you had one in the past 12 months, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR]?

YES

NO (skip to Q3)

2a. During the past 12 months, has someone used or attempted to use one or more of your existing credit cards without your permission? Please do not include debit cards.

YES

NO

3. [During the past 12 months,] Has someone misused or attempted to misuse another type of existing account such as your telephone, cable, gas or electric accounts, online payment account like Paypal, insurance policies, entertainment account like iTunes, or something else?

YES

NO (skip to Intro to Q4)

Which of the following types of your EXISTING accounts, other than credit card or banking accounts did the person run up charges on, take money from, or otherwise misuse? Did they use or attempt to use one or more of your...

3a. Medical insurance accounts? YES NO

3b. Telephone accounts? YES NO

3c. Utilities accounts, such as cable, gas or electric accounts? YES NO

3d. Online payment accounts such as Paypal? YES NO

3e. Did they use or attempt to use one or more of your...

Entertainment accounts such as for movies, music, or games? YES NO

EX_ENTERTAINMENT

3f. Email accounts? YES NO

3g. Some other type of accounts? YES NO

[If yes] What other type of accounts were misused? _____

HARD EDIT CHECK - If Q3 is marked "yes" and ALL of Q3a through Q3g are marked "no"

You reported one or more of your existing accounts were misused but didn't identify any of these existing accounts in Q3a, Q3b, Q3c, Q3d, Q3e, Q3f, or Q3g. Would you like to change one of your responses?

YES

NO

Intro: The next questions are about any NEW ACCOUNTS someone might have opened.

4. During the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today, has someone, without your permission, used or attempted to use your personal information to open any NEW accounts such as wireless telephone accounts, credit card accounts, loans, bank accounts, online payment accounts, or something else?

YES

NO (skip to Intro to Q5)

Which of the following types of NEW accounts did someone open or attempt to open? Did someone open or attempt to open...

4a. New telephone accounts? YES NO

4b. New credit card accounts? YES NO

4c. New checking or savings accounts? YES NO

4d. New loans or mortgages? YES NO

4e. New insurance policies? YES NO

4f. Did someone open or attempt to open...

New online payment accounts such as Paypal? YES NO

4g. New utilities accounts, such as cable, gas, or electric? YES NO

4h. Some other type of new account? YES NO

[If yes] What other type of new account was opened or attempted to be opened? _____

HARD EDIT CHECK - If Q4 is marked "yes" and ALL of Q4a through Q4h are marked "no"

Responses to questions Q4a, Q4b, Q4c, Q4d, Q4e, Q4f, Q4g, and Q4h are inconsistent with answer to Q4 = Yes. Would you like to change one of your responses?

YES

NO

Intro: The next questions about any other misuses of your personal information.

5. [During the past 12 months,] Has someone used or attempted to use your personal information for some other fraudulent purpose, such as filing a fraudulent tax return, getting medical care, applying for a job or government benefits; giving your information to the police when they were charged with a crime or traffic violation, or something else?

YES

NO (skip to Check Item A)

As far as you know, did the person use or attempt to use your personal information in any of the following ways? Did they use or attempt to use your personal information...

5a. To file a fraudulent tax return? YES NO

5b. To get medical treatment? YES NO

5c. To apply for a job? YES NO

5d. To provide false information to the police? YES NO

5e. To apply for government benefits? YES NO

5f. In some other way we haven't already mentioned? YES NO

[If yes] How was your personal information misused in some other way that we haven't already mentioned? _____

HARD EDIT CHECK - If Q5 is marked "yes" and ALL of Q5a through Q5f are marked "no"

Response to Q5 is inconsistent with responses to Q5a, Q5b, Q5c, Q5d, Q5e, Q5f. Would you like to change one of your responses?

YES

NO

CHECK ITEM A

Is "no" marked for Q1a, Q2a, Q3, Q4, and Q5

YES - Skip to Section G

NO - Check Item B

CHECK ITEM B

Is only one response marked "yes" from questions Q1a, Q2a, Q3, Q4, and Q5?

YES - (Skip to Q6a)

NO - (Skip to Q6b)

6a. Now we would like to know how many times you were a victim of identity theft in the past 12 months. An incident of identity theft occurs when your identity is stolen. A stolen credit card or debit card may be used multiple times but this should be considered a single incident.

You said that someone, in the past 12 months, that is since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], <autofill “yes” response from 1a, 2a, 3, 4, or 5>. Did this happen to you once or more than once?

1. More than once (skip to Section B)
2. Once (skip to Section B)

If you don't know, please select the best response.

6b. Now we would like to know how many times you were a victim of identity theft in the past 12 months. An incident of identity theft occurs when your identity is stolen. A stolen credit card or debit card may be used multiple times but this should be considered a single incident. Also, if multiple credit card numbers and a Social Security number were obtained at the same time, this should be considered a single incident.

You said that someone <autofill “yes” responses from 1a, 2a, 3, 4, or 5> in the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR]. Were all these thefts the result of one related incident, or was your personal information stolen multiple times in separate unrelated incidents?

1. Multiple Incidents (ask Q7)
2. One related incident (skip to Section B)

If you don't know, please select the best response.

7. You said that there were: <autofill “yes” responses from 1a, 2a, 3, 4, or 5> in the past 12 months. Which of these happened during the most recent incident in which someone misused or attempted to misuse your personal information?

(Only show response items that match autofill in this question)

Mark all that apply.

1. Misuse or attempted misuse of an existing credit card account
2. Misuse or attempted misuse of an existing banking account (debit, checking, ATM, savings)
3. Misuse or attempted misuse of other types of existing accounts
4. Misuse or attempted misuse of personal information to open a NEW account
5. Misuse or attempted misuse of personal information for other fraudulent purpose.

SECTION B. HOW/WHEN IDENTITY THEFT DISCOVERED

INTRO: For those with more than one incident: The next questions ask you to consider only the most recent incident during the past 12 months in which you discovered that someone misused or attempted to misuse your personal information.

For everyone: Thinking about <the/the most recent> incident, the next couple of questions are about when you discovered the misuse of your personal information.

9. In what month and year did you first discover that someone had misused or attempted to misuse your personal information?

Enter month: _____ Month (01-12)

Enter year: _____ Year (1955-2018)

10. How long had your personal information been misused before you discovered it?

1. One day or less (1-24 hours)
2. More than a day, but less than a week (25 hours-6 days)
3. At least a week, but less than one month (7-30 days)
4. One month to less than three months
5. Three months to less than six months
6. Six months to less than one year
7. One year or more
8. Don't know
9. Not applicable, it was not actually misused

SECTION C: DEMOGRAPHICS

The last set of questions ask about your personal characteristics.

11. What is the highest level of education you have completed?

- 1 High School Graduate
- 2 Some College
- 3 College Graduate
- 4 Post-Graduate degree

12. What is your gender?

- 1 Male
- 2 Female

- 3 Transgender
- 4 None of these

13. Are you Spanish, Hispanic, or Latino?

- 1 Yes
- 2 No

14. Please choose one or more races that you consider yourself to be.

- 1 White
- 2 Black or African American
- 3 American Indian or Alaskan Native
- 4 Asian
- 5 Native Hawaiian or Other Pacific Islander
- 6 Other (specify _____)

15. Which of the following age groups includes your age?

- 1 Under 18
- 2 18-25
- 3 26-34
- 4 35-49
- 5 50 or Older

V2 - Identity Theft Supplement Questionnaire

SECTION A. SCREENER QUESTIONS

INTRO 1: Now, we are conducting a special supplement on identity theft and I would like to ask you questions. Identity theft means someone else using your personal information without your permission to buy something, get cash or services, pay bills, or avoid the law. We will not ask you for any specific account information. We estimate these questions will take between 5 to 15 minutes depending on your circumstances. The U.S. Census Bureau is required by law to keep your information confidential.

I'd like to start by asking you some questions about the possible misuse of EXISTING ACCOUNTS.

1. First, have you ever had an active checking or savings account through a bank or financial institution?

YES

NO (skip to Q5)

2. Has anyone EVER, without your permission, used your checking or savings account, including any debit or ATM cards, to make a purchase or withdraw money? Please consider only times when money was actually deducted from your account, regardless of whether you were reimbursed later.

YES

NO (skip to Q5)

3. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today?

YES

NO (skip to Q5)

4a. In what year did this most recently happen? _____

4b. And in what month? _____

If respondent states, "I don't know," instruct him/her to provide their best estimate.

5. Now I'd like to ask you about the possible misuse of EXISTING CREDIT CARDS OR CREDIT CARD ACCOUNTS.

Have you ever had a credit card in your name? Include major credit cards such as a Mastercard or Visa, and store credit cards such as a Macy's card. Please do not include debit cards.

YES

NO (skip to Q9)

6. Thinking only of credit cards, has anyone EVER used one or more of your credit cards without your permission? Please consider only times when charges actually posted to your account, regardless of whether you were reimbursed later.

YES

NO (skip to Q9)

7. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today?

YES

NO (skip to Q9)

8a. In what year did this most recently happen? _____

8b. And in what month? _____

If respondent states, "I don't know," instruct him/her to provide their best estimate.

9. Now I'd like to ask you about the possible misuse of any of your EXISTING ACCOUNTS other than credit card or bank accounts.

Has anyone EVER, without your permission used another of your accounts, such as your telephone, internet or utilities accounts, online payment accounts like Paypal, medical insurance accounts, entertainment accounts, such as for music or games, email or social media accounts, or some other accounts? Please include only times when charges were actually made on the account, regardless of whether you were reimbursed later.

YES

NO (skip to Q13)

10. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today?

YES

NO (skip to Q13)

11. Which of the following types of your EXISTING accounts, other than credit card or bank accounts, did someone run up charges on, take money from, or otherwise misuse? Did they misuse one or more of your....

11a. Telephone or internet accounts? YES NO

11b. Utilities accounts, such as cable, gas or electric accounts? YES NO

11c. Online payment accounts, such as Paypal? YES NO

11d. Medical insurance accounts? YES NO

11e. Entertainment accounts, such as for movies, music, or games? YES NO

11f. Email or social media accounts? YES NO

11g. Some other type of accounts? YES NO

[If yes] What other type of accounts were misused? _____

(If any 11a-11g = yes, ask Q12a; else skip to Q13)

12a. Please think about the most recent time someone misused [this/one of these] existing accounts. In what year did this most recently occur? _____

12b. In what month [was this existing account/were these existing accounts] most recently misused?

If respondent states, "I don't know," instruct him/her to provide their best estimate.

13. Next, I have some questions about any NEW ACCOUNTS someone might have opened using your personal information.

Has anyone EVER, without your permission, used your personal information to successfully open any NEW accounts, such as telephone or internet accounts, credit card or bank accounts, loans or mortgages, insurance accounts, online payment accounts, entertainment accounts, such as for music or games, email or social media accounts, utilities accounts or some other type of account?

YES

NO (skip to Q17)

14. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today?

YES

NO (skip to Q17)

15. Which of the following types of NEW accounts did someone successfully open during the past 12 months? Did someone open...

15a. New telephone or internet accounts? YES NO

15b. New credit card accounts? YES NO

15c. New checking or savings accounts? YES NO

15d. New loans or mortgages? YES NO

15e. New insurance policies? YES NO

15f. New online payment accounts, such as Paypal? YES NO

15g. New entertainment accounts, such as for movies, music, or games? YES NO

15h. New email or social media accounts? YES NO

15i. New utilities accounts, such as cable, gas, or electric? YES NO

15j. Some other type of new account? YES NO

[If yes] What other type of new account was opened? _____

(If any 15a-15j = yes, ask Q16a; else skip to Q17)

16a. Please think about the most recent time someone successfully opened [this/one of these] new accounts. In what year was this? _____

16b. And in what month? *Think about the most recent month when the new account was opened in your name regardless if it remained opened for multiple months or years.*

17. Next, I have some questions about any other misuses of your personal information.

Has anyone EVER used your personal information for some other fraudulent purpose, such as filing a fraudulent tax return, getting medical treatment, applying for a job; giving your information to the police when they were charged with a crime or traffic violation; applying for government benefits or something else? Please consider only times when your information was actually used, even if the situation was later resolved.

YES

NO (skip to Check Item A)

18. Has this happened during the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today?

YES

NO (skip to Check Item A)

19. In which of the following ways has someone used your personal information during the past 12 months? Was your personal information used....

19a. To file a fraudulent tax return? YES NO

19b. To get medical treatment? YES NO

19c. To apply for a job? YES NO

19d. To provide false information to the police? YES NO

19e. To apply for government benefits? YES NO

19f. In some other way we haven't already mentioned? YES NO
[If yes] How else was your personal information misused? _____
(If any 19a-19f = yes, ask Q20a; else skip to Check Item A)

20a. Please think about the most recent time your personal information was misused in [this way/one of these ways]. In what year did this most recently happen? _____

20b. And in what month? If your information was misused for multiple months or years, think about the month it was most recently misused. -----

If respondent states, "I don't know," instruct him/her to provide their best estimate.

CHECK ITEM A

Is "no" or 'out of universe' marked for Q2, Q6, Q9, Q13, and Q17
YES - Survey is completed (*no identity theft in respondent's lifetime*)
NO - Read Check Item B

CHECK ITEM B

Is "no" or 'out of universe' marked for Q3, Q7, Q10, Q14, AND Q18
Yes - Skip to Long Term Consequences
NO - Read Check Item C

CHECK ITEM C

Is only one response marked "yes" from questions Q3, Q7, Q10, Q14, AND Q18
YES - Skip to Section B (intro 2)
NO - Read Check Item D

CHECK ITEM D

Is the most recent Month/Year provided more than once in Q4a/b, Q8a/b, Q12a/b, Q16a/b, and Q20a/b (e.g. if respondent answered 2021, May in both Q4a/b and Q8a/b, select 'yes.')?
NO - Skip to Section B (intro 1)
YES - Ask Q21

21. You said that in <autofill most recent month/year provided in Q4a/b, Q8a/b, Q12a/b, Q16a/b AND Q20a/b> someone <autofill applicable "yes" responses from Q3, Q7, Q10, Q14, AND Q18>. Were these the result of one related incident, or was your personal information misused multiple times in separate unrelated incidents?

1. Multiple Incidents (ask Q22)
2. One related incident (skip to Section B, intro 1)

If respondent states "I don't know," instruct him/her to select what he/she believes to be the best response.

22. Which of these happened most recently?

(Mark all that apply, and only read response items that match autofill from Q3, Q7, Q10, Q14, and Q18)

1. Misuse of an existing credit card account
2. Misuse of an existing banking account (debit, checking, ATM, savings)
3. Misuse of other types of existing accounts
4. Misuse of personal information to open a NEW account
5. Misuse of personal information for other fraudulent purpose.

(Skip to Intro 1)

SECTION B. HOW/WHEN IDENTITY THEFT DISCOVERED

INTRO 1: For those with more than one incident: For the remainder of the survey, I will ask you to consider only the most recent incident of identity theft that you experienced during the prior 12 months. (read intro 2)

INTRO 2: For the next series of questions, please think about the [autofill most recent type of ID theft from (Q3, Q7, Q10, Q14, Q18) OR Q22, if applicable] you experienced in [autofill most recent month/year from Q4a/b, Q8a/b, Q12a/b, Q16a/b, or Q20a/b].

25. Thinking about [the/the most recent] time your personal information was misused, in what month and year did you first *discover* that someone had misused your personal information? *This may be the same month and year as the most recent occurrence, or the discovery may have happened before or after the most recent occurrence.*

Enter month: _____ Month (01-12)

Enter year: _____ Year (1990-2021)

26. How long had your personal information been misused *before* you discovered it?

1. One day or less (1-24 hours)
2. More than a day, but less than a week (25 hours-6 days)
3. At least a week, but less than one month (7-30 days)
4. One month to less than three months
5. Three months to less than six months
6. Six months to less than one year
7. One year or more
8. Don't know

SECTION C: DEMOGRAPHICS

The last set of questions ask about your personal characteristics.

11. What is the highest level of education you have completed?

- 1 High School Graduate
- 2 Some College
- 3 College Graduate
- 4 Post-Graduate degree

12. What is your gender?

- 1 Male
- 2 Female
- 3 Transgender
- 4 None of these

13. Are you Spanish, Hispanic, or Latino?

- 1 Yes
- 2 No

14. Please choose one or more races that you consider yourself to be.

- 1 White
- 2 Black or African American
- 3 American Indian or Alaskan Native
- 4 Asian
- 5 Native Hawaiian or Other Pacific Islander
- 6 Other (specify _____)

15. Which of the following age groups includes your age?

- 1 Under 18
- 2 18-25
- 3 26-34
- 4 35-49
- 5 50 or Older

V3 - Identity Theft Supplement Questionnaire

SECTION A. SCREENER QUESTIONS

INTRO 1. This survey asks questions about possible experiences with identity theft. Identity theft means someone else using your personal information without your permission to buy something, get cash or services, pay bills, or avoid the law. We will not ask you for any specific account information. We estimate these questions will take between 5 to 15 minutes depending on your circumstances.

The first set of questions are about the possible misuse of EXISTING ACCOUNTS.

1. During the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today, have you had at least one active checking or savings account through a bank or financial institution?

YES

NO (skip to Q2)

1a. [During the past 12 months,] Has someone, without your permission, used your existing checking or savings account, including any debit or ATM cards? Please consider only times when money was actually deducted from your account, regardless of whether you were reimbursed later.

YES

NO

2. Do you currently have at least one credit card in your name? Include major credit cards such as a Mastercard or Visa, and store credit cards such as a Macy's card. Please do not include debit cards.

YES

NO (ask follow up)

Have you had one in the past 12 months, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR]?

YES

NO (skip to Q3)

2a. During the past 12 months, has someone used one or more of your existing credit cards without your permission? Please do not include debit cards. Please consider only times when charges actually posted to your account, regardless of whether you were reimbursed later.

YES

NO

3. [During the past 12 months,] has someone misused another type of existing account such as your telephone, cable, gas or electric accounts, online payment account like Paypal, insurance policies, entertainment account like iTunes, or something else? Please include only times when charges were actually made on the account, regardless of whether you were reimbursed later.

YES

NO (skip to Intro to Q4)

Which of the following types of your EXISTING accounts, other than credit card or banking accounts did the person run up charges on, take money from, or otherwise misuse? Did they use one or more of your...

3a. Medical insurance accounts? YES NO

3b. Telephone accounts? YES NO

3c. Utilities accounts, such as cable, gas or electric accounts? YES NO

3d. Online payment accounts such as Paypal? YES NO

3e. Did they use or attempt to use one or more of your...

Entertainment accounts such as for movies, music, or games? YES NO

3f. Email accounts? YES NO

3g. Some other type of accounts? YES NO

[If yes] What other type of accounts were misused? _____

HARD EDIT CHECK - If Q3 is marked "yes" and ALL of Q3a through Q3g are marked "no"

You reported one or more of your existing accounts were misused, but didn't identify any of these existing accounts in 3a, 3b, 3c, 3d, 3e, 3f, or 3g.

Intro: The next set of questions are about any NEW ACCOUNTS someone might have opened.

4. During the past 12 months, that is from [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR] until today, has someone, without your permission, used your personal information to open any NEW accounts such as wireless telephone accounts, credit card accounts, loans, bank accounts, online payment accounts, or something else?

YES

NO (skip to Intro to Q5)

Which of the following types of NEW accounts did someone open? Did someone open ...

4a. New telephone accounts? YES NO

4b. New credit card accounts? YES NO

4c. New checking or savings accounts? YES NO

4d. New loans or mortgages? YES NO

4e. New insurance policies? YES NO

4f. Did someone open ...

New online payment accounts such as Paypal? YES NO

4g. New utilities accounts, such as cable, gas, or electric? YES NO

4h. Some other type of new account? YES NO

[If yes] What other type of new account was opened? _____

NEW_OTHER_SP

HARD EDIT CHECK - If Q4 is marked "yes" and ALL of Q4a through Q4h are marked "no"

Responses to questions 4a, 4b, 4c, 4d, 4e, 4f, 4g, 4h are inconsistent with answer to Q4 = Yes.

Intro: The next questions about any other misuses of your personal information.

5. [During the past 12 months,] Has someone used your personal information for some other fraudulent purpose, such as filing a fraudulent tax return, getting medical care, applying for a job or government benefits; giving your information to the police when they were charged with a crime or traffic violation, or something else? Please consider only times when your information was actually used, even if the situation was later resolved.

YES

NO (skip to Check Item A)

As far as you know, did the person use your personal information in any of the following ways? Did they use your personal information...

5a. To file a fraudulent tax return? YES NO

5b. To get medical treatment? YES NO

5c. To apply for a job? YES NO

5d. To provide false information to the police? YES NO

5e. To apply for government benefits? YES NO

5f. In some other way we haven't already mentioned? YES NO

How was your personal information misused in some other way that we haven't already mentioned? _____

HARD EDIT CHECK - If Q5 is marked "yes" and ALL of Q5a through Q5f are marked "no"

Response to Q5 is inconsistent with responses to Q5a, Q5b, Q5c, Q5d, Q5e, Q5f.

CHECK ITEM A

Is "no" marked for Q1a, Q2a, Q3, Q4, and Q5

YES - Skip to Section G

NO - Check Item B

CHECK ITEM B

Is only one response marked "yes" from questions Q1a, Q2a, Q3, Q4, and Q5?

YES - Ask Q6a

NO - Ask Q6b

6a. Now we would like to know how many times you were a victim of identity theft in the past 12 months. An incident of identity theft occurs when your identity is stolen. A stolen credit card or debit card may be used multiple times but this should be considered a single incident.

You said that someone, in the past 12 months, that is since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR], <autofill “yes” response from 1a, 2a, 3, 4, or 5>. Did this happen to you once or more than once?

1. More than once (skip to Section B)
2. Once (skip to Section B)

If you don't know, please provide your best estimate.

6b. Now we would like to know how many times you were a victim of identity theft in the past 12 months. An incident of identity theft occurs when your identity is stolen. A stolen credit card or debit card may be used multiple times but this should be considered a single incident. Also, if multiple credit card numbers and a Social Security number were obtained at the same time, this should be considered a single incident.

You said that someone <autofill “yes” responses from 1a, 2a, 3, 4, or 5>

in the past 12 months, that is, since [AUTOFILL DATE 1st OF MONTH 1 YEAR PRIOR]. Were all these thefts the result of one related incident, or was your personal information stolen multiple times in separate unrelated incidents?

1. Multiple Incidents (ask Q7)
2. One related incident (skip to Section B)

If you don't know, please provide your best estimate.

7. You said that there were: <autofill “yes” responses from 1a, 2a, 3, 4, or 5> in the past 12 months. Which of these happened during the most recent incident in which someone misused your personal information?

(only show response items that match autofill in this question)

Mark all that apply.

1. Misuse of an existing credit card account
2. Misuse of an existing banking account (debit, checking, ATM, savings)
3. Misuse of other types of existing accounts

4. Misuse of personal information to open a NEW account
5. Misuse of personal information for other fraudulent purpose.

SECTION B. HOW/WHEN IDENTITY THEFT DISCOVERED

INTRO: For those with more than one incident: The next set of questions ask you to consider only the most recent incident during the past 12 months in which you discovered that someone misused your personal information.

For everyone: Thinking about <the/the most recent> incident, the next couple of questions are about when the misuse of your personal information most recently occurred and how and when you discovered the misuse of your personal information.

8. Thinking about [the/the most recent] time your personal information was misused, in what month and year did the misuse most recently occur?

Enter month: _____ Month (01-12)

Enter year: _____ Year (1955-2021)

If you don't know, please provide your best estimate.

9. In what month and year did you first discover that someone had misused your personal information? This may be the same month and year as the most recent occurrence, or the discovery may have happened before or after the most recent occurrence.

Enter month: _____ Month (01-12)

Enter year: _____ Year (1955-2021)

If you don't know, please provide your best estimate.

10. How long had your personal information been misused before you discovered it?

1. One day or less (1-24 hours)
2. More than a day, but less than a week (25 hours-6 days)
3. At least a week, but less than one month (7-30 days)
4. One month to less than three months
5. Three months to less than six months
6. Six months to less than one year
7. One year or more
8. Don't know

SECTION C: DEMOGRAPHICS

The last set of questions ask about your personal characteristics.

11. What is the highest level of education you have completed?

- 1 High School Graduate
- 2 Some College
- 3 College Graduate
- 4 Post-Graduate degree

12. What is your gender?

- 1 Male
- 2 Female
- 3 Transgender
- 4 None of these

13. Are you Spanish, Hispanic, or Latino?

- 1 Yes
- 2 No

14. Please choose one or more races that you consider yourself to be.

- 1 White
- 2 Black or African American
- 3 American Indian or Alaskan Native
- 4 Asian
- 5 Native Hawaiian or Other Pacific Islander
- 6 Other (specify _____)

15. Which of the following age groups includes your age?

- 1 Under 18
- 2 18-25
- 3 26-34
- 4 35-49
- 5 50 or Older