

CFI/FCG OMB CLEARANCE SURVEY MAP

Survey: NRC
 IA#: 30723 Amend 1
 Date:

SURVEY TYPE: Relationship (tab 4)

| Survey Q# | Type# | Type Topic |
|-----------|----------|-----------------------------------|
| 1 | Standard | Look and Feel - Appeal |
| 2 | Standard | Look and Feel - Balance |
| 3 | Standard | Look and Feel - Readability |
| 4 | Standard | Site Performance - Loading |
| 5 | Standard | Site Performance - Consistency |
| 6 | Standard | Site Performance - Completeness |
| 7 | Standard | Navigation - Organized |
| 8 | Standard | Navigation - Options |
| 9 | Standard | Navigation - Layout |
| 10 | Standard | Site Information - Thoroughness |
| 11 | Standard | Site Information - Understandable |
| 12 | Standard | Site Information - Answers |
| 13 | Standard | Online Transparency - Discloses |
| 14 | Standard | Online Transparency - Quick |
| 15 | Standard | Online Transparency - Access |
| 16 | Standard | Search - Relevance |
| 17 | Standard | Search - Organization |
| 18 | Standard | Search - Selection Help |
| 19 | Standard | Search - Narrow |
| 20 | Standard | Satisfaction - Overall |
| 21 | Standard | Satisfaction - Expectations |
| 22 | Standard | Satisfaction - Ideal |
| 23 | Standard | Return |
| 24 | Standard | Recommend |
| 25 | Standard | Trust |
| 26 | Custom | Visit Frequency |
| 27 | Custom | Role |
| 28 | Custom | Other role |
| 29 | Custom | Reason |
| 30 | Custom | Other Primary Reason |
| 31 | Custom | Visited ROP |
| 32 | Custom | ROP Useful |
| 33 | Custom | ROP Improvement |
| 34 | Custom | Did you find |
| 35 | Custom | OE_Unable |
| 36 | Custom | Unable Report |
| 37 | Custom | Other_Unable Report |
| 38 | Custom | Source |
| 39 | Custom | Other Source |
| 40 | Custom | NRC SM Frequency |
| 41 | Custom | Search Used |
| 42 | Custom | General Search Experience |
| 43 | Custom | OE_General Search Exp |
| 44 | Custom | ADAMS Search Experience |
| 45 | Custom | OE_ADAMS search issue |
| 46 | Custom | Other info wanted |
| 47 | Custom | One Improvement |
| 48 | Custom | Other Improvements |
| 49 | Custom | Other comments about site |