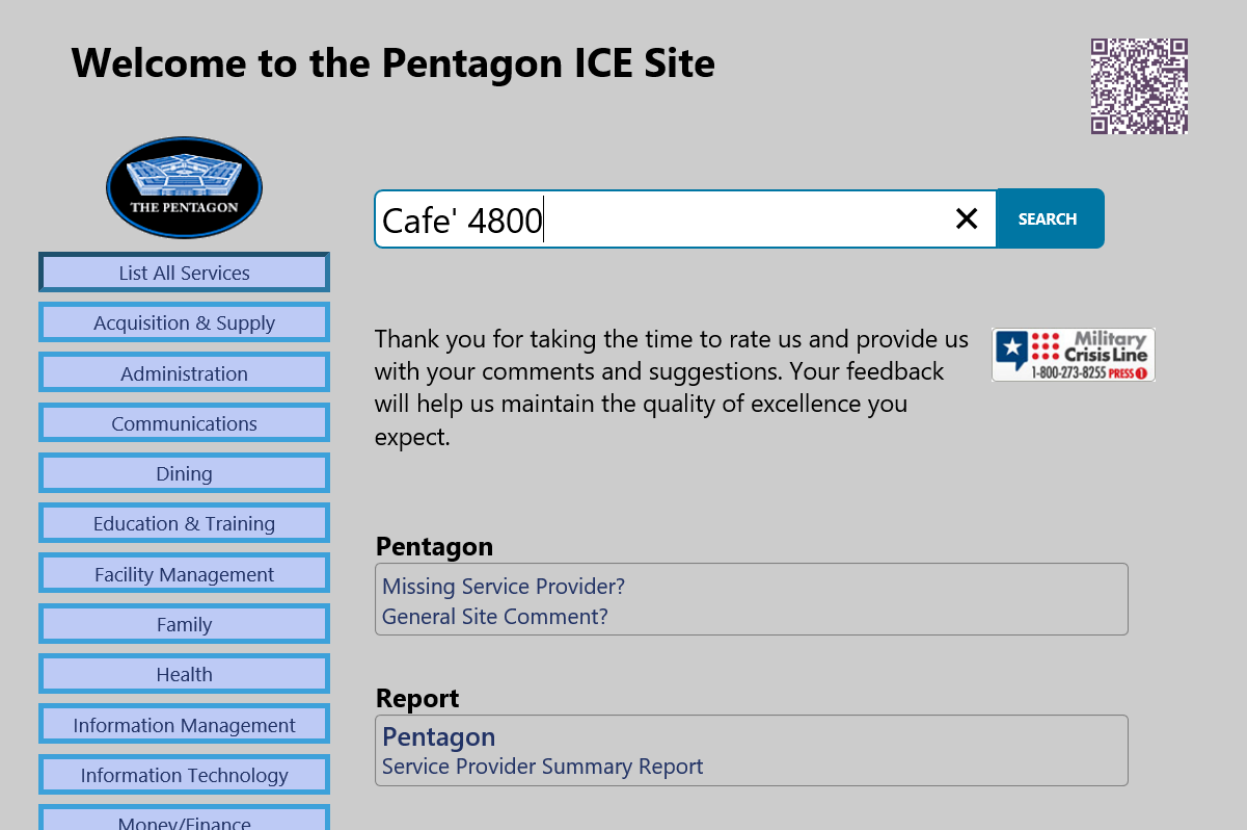
Interactive Customer Evaluation: http://ice.disa.mil/

Front Page: Search for site/location

Next Page: Search for service provider



Questionnaire: Respond (Café 4800 example)

Home » Pentagon » Service Providers » Comment Card

Cafe' 4800

OMB 0704-0420, expires 31 OCT 2017
RCS DD-DCMO(AR)2124, expires 31 OCT 2017

Overview | Rate | Ratings

Thank you for taking the time to provide us with your feedback.

	Yes	No	N/A
Were you satisfied with your overall experience?	○	○	◉

	Excellent	Good	OK	Poor	Awful	N/A
Facility Appearance	○	○	○	○	○	◉
Employee/Staff Attitude	○	○	○	○	○	◉
Timeliness of Service	○	○	○	○	○	◉
Hours of Service	○	○	○	○	○	◉

	Yes	No	N/A
Did the product or service meet your needs?	○	○	◉

Comments & Recommendations for Improvement:

CAUTION: Do NOT enter sensitive or personally identifying information in this text field. Text comments may be viewed by several authorized persons involved or not involved in your specific issue.

0/4000

☐ Request a Response

*If you would like a response, please check the Request a Response checkbox above and enter your contact information below.

Name: (optional)

Phone: (optional) (555)123-4567

Email: (optional) first.mi.last@mail.mil

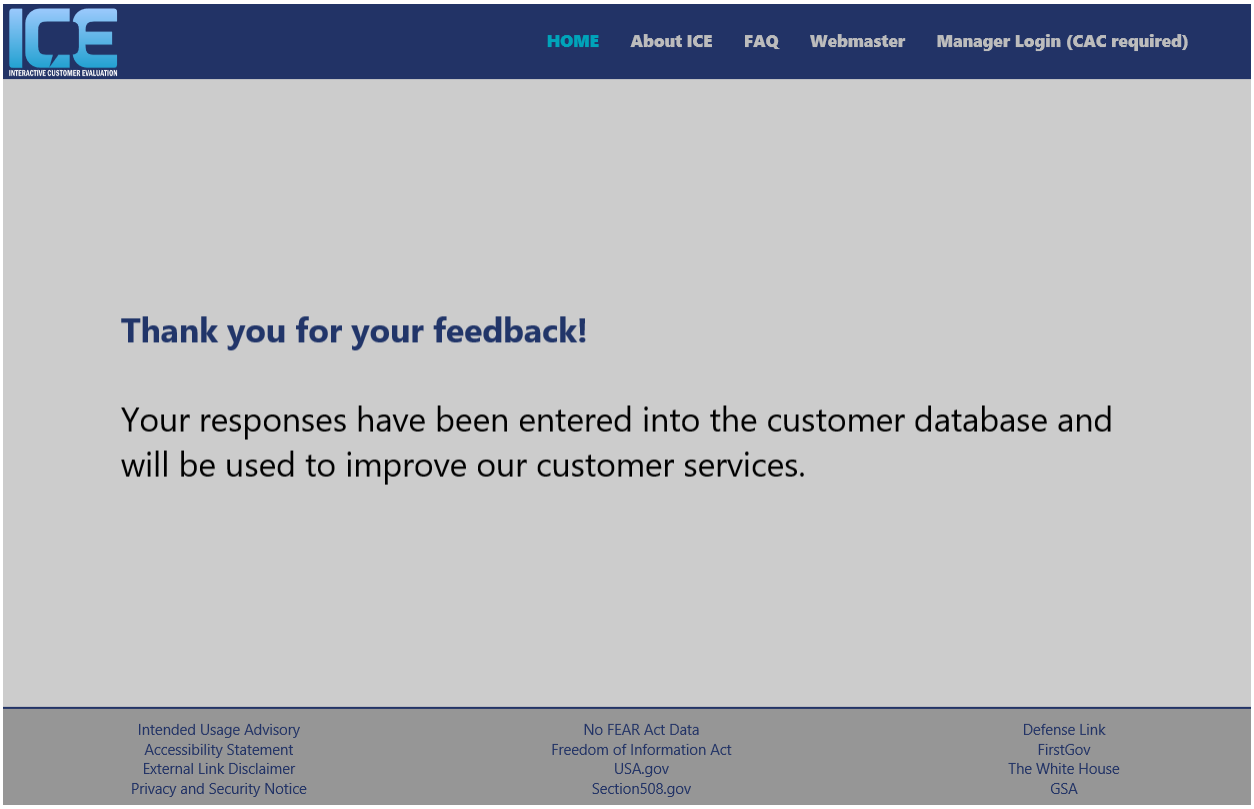
Reference Number: (optional)

Privacy Advisory: Unless you provide your name, phone, email address or otherwise identify yourself in the text comments on the comment card, all submitted information and comments will remain anonymous. No attempt to identify you or your organization will be made unless the comment card submission or set of submissions reflects a credible or potential threat, or reflects a misuse or abuse of the system, or is related to a law enforcement investigation. If you have a complaint and do not provide a phone number or email address, there will be no way of following up with you directly regarding the complaint. However, all comments and complaints will be examined whether or not you supply contact information. Your comment card submission, including the text comments, may be reviewed by multiple people associated to the service provided. This may, in some cases, include higher levels in the service provider's chain of command. By providing comment information in the text comment box, you are acknowledging that the information provided may be reviewed throughout the organization to which the comment was submitted, and, possibly at higher organization levels within the ICE system.

SUBMIT

"Thank you for taking the time to complete this comment card. Your opinions are very important to us."

Thank you page



Questionnaire: Respond (Plumbing)

Plumbing

OMB 0704-0420, expires 31 OCT 2017
RCS DD-DCMO(AR)2124, expires 31 OCT 2017

Overview | Rate | Ratings

Thank you for taking the time to provide us with your feedback.

	Yes	No	N/A
Were you satisfied with your overall experience?	○	○	◉

Please provide your level of satisfaction with the following statements:

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	N/A
Quality of the completed request	○	○	○	○	○	◉
Time it took to complete the entire service	○	○	○	○	○	◉

Please provide your level of agreement with the following statements:

	Strongly Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Strongly Disagree	N/A
Individual who provided service was professional.	○	○	○	○	○	◉
Individual who provided service had the expertise to handle my request.	○	○	○	○	○	◉
Individual who provided service understood my needs and requirements.	○	○	○	○	○	◉
I understood the service process and knew what to expect.	○	○	○	○	○	◉
I was kept informed while my request was being processed.	○	○	○	○	○	◉
I was promptly informed about the completion of the service.	○	○	○	○	○	◉

Please provide information about the service you requested:

How long did it take for the individual who provided service to respond to your initial contact?	N/A
How long did it take to complete the entire service?	Numbers Only / Unit

Please provide information about yourself:

Please select the name of your organization:	Select Organization / Select Sub-Organization

Comments & Recommendations for Improvement:

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0/4000

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