

**SUBMISSION OF INFORMATION COLLECTION UNDER THE
Generic Clearance for the Collection of Qualitative Feedback on Agency Service
Delivery**

DATE OF REQUEST: October 18, 2018

SUB AGENCY (I/C): HHS/AHRQ

TITLE: System Usability Scale (SUS)

GENERIC CLEARANCE UNDER OMB#: 0935-0179

EXP. DATE: 11/30/2020

ABSTRACT:

The SUS is a brief questionnaire which is considered as the industry standard for evaluating usability of hardware, software, mobile devices, websites, and applications. The PRO app will be programmed to include the prompt requiring the 180 patients to complete the SUS right after they submit their PROMIS data.

TOTAL ANNUAL BURDEN APPROVED: 3,383 Hours Per year

BURDEN USED TO DATE: 404 hours.

BURDEN THIS REQUEST: 14.4 hours.

FEDERAL COST: The estimated annual cost to the Federal government is \$350.50.

IS RACE AND ETHNICITY DATA COLLECTED AS REQUIRED?

YES NO N/A

OBLIGATION TO RESPOND:

VOLUNTARY
 REQUIRED TO OBTAIN OR RETAIN BENEFITS
 MANDATORY

HOW WILL THIS SURVEY BE OFFERED?

WEB SITE
 TELEPHONE INTERVIEW
 MAIL RESPONSE
 IN PERSON INTERVIEW
 OTHER: Explain: The SUS will be programmed on the app for patients to complete right after they answer the PROMIS questions.

CONTACT INFORMATION:

NAME: Erwin Brown
TELEPHONE NUMBER: 301.427.1652
EMAIL ADDRESS: ebrown@ahrq.gov