

## Category 5: SPPC I implementing sites, including local leadership and front-line providers

### Individual/Site Specific Characteristics

- a. Please identify your organization, as well as your role, position, and credentials
- b. In what capacity were you involved with the implementation of SPPC in your hospital?  
e.g. team member, team lead, physician, data support staff, etc.

### 1. Intervention characteristics

#### a. Evidence strength & quality

- i. What kind of information or evidence were you given that showed whether or not SPPC would work in your setting?
  - How did this knowledge affect your perception of the intervention?

#### b. Relative advantage

- i. How did SPPC compare to other programs to improve maternal outcomes in your hospital/unit
  - What were its advantages compared to other programs?
  - What were its challenges compared to other programs?

#### c. Adaptability

- i. Do you think any changes or alterations to the SPPC program might have made it more effective in your setting?
  - How easy do you think it would have been to make those changes? Could you have done them yourself?
- ii. Were there any components of SPPC that should not be altered? Which ones?

#### d. Design quality and packaging

- i. What was your perception of the quality of the supporting materials, packaging, and bundling of the SPPC intervention? Why?
- ii. What supports, such as online resources, marketing materials, or a toolkit, were made available to help you implement the SPPC intervention?

### 2. Outer Setting

#### a. Peer pressure

- i. Can you tell me what you know about any other organizations that were part of the SPPC program?
  - Did this information influence the decision to participate in SPPC at your hospital?

#### b. External Policies & incentives

- i. Were there any regulatory, financial, or other incentives that influenced your hospital/unit decision to participate in SPPC?

### 3. Inner Setting

#### a. Structural characteristics

- i. How did the infrastructure of your organization affect the implementation of SPPC?
  - How did they facilitate/hinder implementation?
- ii. What kinds of infrastructure changes might have helped to better accommodate SPPC?

#### b. Networks and communications

- i. How was the working relationship of the SPPC team with leaders? With each other?
- ii. Were meetings regarding SPPC program held regularly?
  - Who typically attended? How often were they held?
- iii. How did you typically find out about new information in your hospital/unit, such as new initiatives, accomplishments, issues, new staff, staff departures?

#### c. Culture

- i. How do you think your organization's culture affected implementation of SPPC?
  - Can you describe an example that highlights this?

#### d. Implementation climate

- i. What was the general level of receptivity in your organization to implementing SPPC? Why?

- ii. How do people feel about current programs/practices/process that are available to improve maternal outcomes?
  - To what extent do current programs fail to meet existing needs? Did SPPC meet those needs?
- e. Relative Priority**
  - i. How did the priority of implementing SPPC compare to other priorities in your hospital/unit? How about in your own work?
- f. Organizational Incentives and Rewards**
  - i. What kinds of incentives were there to help ensure that the implementation of SPPC was successful?
- g. Readiness for implementation**
  - i. Leadership engagement**
    - Was there an SPPC program champion within your organization?
      - a. [If Yes] What was/is their role within the organization?
    - What level of endorsement or support did you see or hear from leaders at your hospital regarding the SPPC program?
      - a. Who were these leaders and how do you think this affected implementation and adoption of the program?
  - ii. Available resources**
    - Did you have sufficient resources to implement and administer the SPPC intervention?
      - a. What resources did you receive or use?
      - b. What resources were not available?
  - iii. Access to knowledge and information**
    - What kind of training did you receive regarding SPPC? Others in your hospital/unit?
      - a. Did you feel the trainings were adequate to prepare you to carry out your expected roles and responsibilities?
      - b. What could have been improved?
- 4. Characteristics of Individuals**
  - a. Knowledge and beliefs about the intervention**
    - i. Do you think the SPPC intervention was effective in your setting?
      - Why or why not?
    - ii. How did you feel about the SPPC intervention being used in your setting?
- 5. Process**
  - a. Planning**
    - i. What was the plan to implement SPPC? Was it communicated to you or others in your unit?
    - ii. Did you create a dedicated multi-disciplinary team of providers to lead implementation of SPPC and cultivate buy-in across your unit?
  - b. Executing**
    - i. Was the SPPC intervention implemented according to plan? Why or why not?
  - c. Reflecting and Evaluating**
    - i. Did you receive feedback reports about the SPPC program while it was happening?
      - [If yes] What sort of feedback? How did you make use of it?
      - What would have made it better?
    - ii. To what extent did your organization/unit set goals for implementing SPPC?
      - What were the goals? How and to whom were they communicated?