

Give Us Your Feedback!

By taking a few minutes to complete this survey, you will help us improve our email communications with you.

1. How often do you read our emails?
 - Always
 - Frequently
 - Sometimes
 - Rarely
 - Never
2. How long have you been an HHS.gov email subscriber?
 - Less than 1 month
 - 1-3 months
 - 4-6 months
 - 6-12 months
 - Over one year
3. On which devices do you usually read your HHS.gov emails? Check all that apply.
 - Desktop
 - Tablet
 - Mobile
 - Other Devices
4. On which device do you most frequently read your HHS.gov emails? Select only one.
 - Desktop
 - Tablet
 - Mobile
 - Other Devices
5. What time of day do you typically read HHS.gov emails?
 - Early morning (6am - 9am)
 - Morning (9am - 12pm)
 - Afternoon (12pm - 4pm)
 - Evening (4pm - 8pm)
 - Late at night (after 8pm)

6. Please rate your satisfaction with the **frequency** of our email efforts (how often we send our emails).
- Very satisfied
 - Somewhat satisfied
 - Neutral
 - Somewhat dissatisfied
 - Very dissatisfied

If response to #6 is somewhat dissatisfied or very dissatisfied:

- Please let us know why you are dissatisfied with the frequency of our email efforts. Check all that apply.
 - You send too many emails.
 - You send too few emails.
 - Other: _____
- How often do you think we should be sending emails?
 - 1-2 times a month
 - 1-2 times a week
 - 3-4 times a week
 - More than 5 times a week

7. Please rate your satisfaction with the **length** of our email content (how much content is in our emails).
- a. Very satisfied
 - b. Somewhat satisfied
 - c. Neutral
 - d. Somewhat dissatisfied
 - e. Very dissatisfied

If response to #7 is somewhat dissatisfied or very dissatisfied:

- Please let us know why you are dissatisfied with the length of our email content. Check all that apply.
 - Your emails are too long; there is too much content.
 - Your emails are too short; there is not enough content.
 - Other: _____

8. Please rate your satisfaction with our **email content** (what topics we cover in our emails).
- a. Very satisfied
 - b. Somewhat satisfied
 - c. Neutral
 - d. Somewhat dissatisfied
 - e. Very dissatisfied

If response to #8 is very satisfied or somewhat satisfied:

- What do you like best about our email content?
- Do you agree or disagree with the following statements:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
HHS.gov regularly sends emails with content that are relevant to me.					
HHS.gov regularly sends emails with content that are relevant to someone I know.					

- Which of these topics would you prefer to be featured more in future HHS.gov emails? Check all that apply:
 - About HHS
 - The Affordable Care Act
 - Breaking News
 - Bullying Prevention
 - Mental Health
 - Food Safety
 - Public Health Information
 - AIDS/HIV
 - Seasonal Content
 - Other: _____

9. Please rate your satisfaction with the **content layout** (how we present our emails).

- a. Very satisfied
- b. Somewhat satisfied
- c. Neutral
- d. Somewhat dissatisfied
- e. Very dissatisfied

If response to #9 is somewhat dissatisfied or very dissatisfied:

- Please let us know why you are dissatisfied with the layout of our emails. Check all that apply.
 - The content layout is too confusing.
 - The content layout is not compatible with the device I use to read my emails.
 - Other: _____

10. How likely are you to:

	Very Likely	Somewhat Likely	Neutral	Somewhat Unlikely	Very Unlikely
Share our emails with others?					
Tell others to subscribe to HHS.gov emails?					

11. What can we do to improve our emails?

Tell Us About Yourself!

1. Gender
 - Female
 - Male
 - Prefer not to answer
2. Age
 - Younger than 18
 - 18-24
 - 25-34

- 35-44
 - 45-54
 - 55-64
 - 65 or older
 - Prefer not to answer
3. Select topic(s) that best reflect your interests. Check all that apply.
- Asian Americans and Pacific Islanders (AAPI)
 - African Americans
 - Educators
 - Health Care Professionals
 - Hispanic/Latino
 - LGBT
 - Military
 - Native Americans
 - Rural
 - Students
 - Veterans
 - Young & Healthy