



CW IT Stakeholders Satisfaction Survey

OMB No. 2900-0770

Estimated Burden: 10 minutes

Expiration Date: 08/31/2017

The Paperwork Reduction Act of 1995: This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Accordingly, we may not conduct or sponsor and you are not required to respond to, a collection of information unless it displays a valid OMB number. We anticipate that the time expended by all individuals who complete this survey will average 10 minutes. This includes the time it will take to follow instructions, gather the necessary facts and respond to questions asked. Customer satisfaction is used to gauge customer perceptions of VA services as well as customer expectations and desires. The results of this telephone/mail survey will lead to improvements in the quality of service delivery by helping to achieve services. Participation in this survey is voluntary and failure to respond will have no impact on benefits to which you may be entitled.

**VETERANS INDUSTRIES INCENTIVE THERAPY
COMPENSATED WORK THERAPY
SITE SUPERVISOR QUESTIONNAIRE**

Please take this opportunity to help us serve you better.

VI/CWT is able to provide you with qualified workers that meet your employment needs in a timely fashion:

- Poor
- Needs Improvement
- Satisfactory
- Very Good
- Outstanding

VI/CWT staff are responsive to your concerns about worker performance:

- Poor
- Needs Improvement
- Satisfactory
- Very Good
- Outstanding

VI/CWT staff keep you updated regarding scheduling changes, substitutions:

- Poor
- Needs Improvement
- Satisfactory
- Very Good
- Outstanding

What can we do to improve our services to you?

What have you found most helpful about our services?

What would you like to see us do differently?