

## Background Information

The United States Patent and Trademark Office (USPTO) is in the process of redesigning our current web based sites and applications, and developing new capabilities for the future. You can gain experience with these new systems prior to their public release and help the USPTO refine their functionality by volunteering to provide feedback.

We are currently asking for volunteers to help with [*insert current aspect of project here*]

If you are interested, please fill out the following form and we will follow up with you shortly.

1. Name: \_\_\_\_\_
2. Email: \_\_\_\_\_
3. Phone: \_\_\_\_\_
4. Occupation: \_\_\_\_\_
5. Role at work: \_\_\_\_\_
6. I am able to (please select all possibilities): [*include only relevant options of current request*]
  - Visit the USPTO headquarters in person (Alexandria, Virginia)
  - Provide feedback via video conference (high speed internet access required)
  - Fill out a survey online (internet access required)
  - Host a meeting at my workplace where multiple employees are available to provide feedback

7. What USPTO systems do you currently use? (e.g. Electronic Business Center, EFS Web)

System name(s): \_\_\_\_\_

\_\_\_\_\_

8. What other systems do you routinely access during your job (non-USPTO)?

System name(s): \_\_\_\_\_

\_\_\_\_\_

9. Which USPTO business units do you deal with on a regular basis?

Business unit name(s): \_\_\_\_\_

\_\_\_\_\_

10. In general, based on your experience, what do you like about the USPTO systems?

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11. In general, based on your experience, what do you not like about the USPTO systems?

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12. Which of the following categories includes your birth year (optional)?

- Before 1946       1946-1964       1965-1978       1979-1990       After 1990

13. What is the highest level of education you've completed (optional)? \_\_\_\_\_

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