

SUPPORTING STATEMENT
OMB No. 1651-0121
Trusted Traveler Programs

A. Justification

Explain the circumstances that make the collection of information necessary. Identify any legal or administrative requirements that necessitate the collection. Attach a copy of the appropriate section of each statute and regulation mandating or authorizing the collection of information.

This collection of information is for CBP's Trusted Traveler Programs including the Secure Electronic Network for Travelers Rapid Inspection (SENTRI), which allows expedited entry at specified southwest land border ports of entry; the Free and Secure Trade program (FAST), which provides expedited border processing for known, low-risk commercial drivers; and Global Entry which allows pre-approved, low-risk, air travelers expedited clearance upon arrival into the United States.

The purpose of all of these programs is to provide prescreened travelers expedited entry into the United States. The benefit to the traveler is less time spent in line waiting to be processed. These Trusted Traveler programs are provided for in 8 CFR 235.7.

This collection of information involves the data collected on the applications and kiosks for these Trusted Traveler Programs. Applicants may apply to participate in these programs by using the Global On-line Enrollment System (GOES) at <https://goes-app.cbp.dhs.gov>. Or they may also apply for SENTRI and FAST using paper forms (CBP Form 823S for SENTRI and CBP Form 823F for FAST) available at <http://www.cbp.gov> or at Trusted Traveler Enrollment Centers.

After arriving at the Federal Inspection Services area of the airport, participants use a self-serve inspection process, in lieu of inspection by an officer, by going to a Global Entry kiosk to have a photograph and fingerprints taken, submit identifying information, and to answer several questions about items they are bringing into the United States. When using the Global Entry kiosks, participants are required to declare all articles being brought into the United States pursuant to 19 CFR 148.11.

- 2. Indicate how, by whom, and for what purpose the information is to be used. Except for a new collection, indicate the actual use the agency has made of the information received from the current collection.**

The purpose of enrolling in SENTRI, FAST and Global Entry is to prescreen applicants and their vehicles in order to expedite travelers seeking admission to the United States. The target participant is any law abiding frequent traveler who is legally allowed entry into the United States, e.g., students and business people. The benefit to the traveler is less time waiting to be processed by CBP.

- 3. Describe whether, and to what extent, the collection of information involves the use of automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g. permitting electronic submission of responses, and the basis for the decision for adopting this means of collection. Also describe any consideration of using information technology to reduce burden.**

Applicants may enroll in these programs using the Global On-line Enrollment System (GOES) which is a web-based system at <https://goes-app.cbp.dhs.gov> Currently, about 98 percent of applicants apply on-line.

- 4. Describe efforts to identify duplication. Show specifically why any similar information already available cannot be used or modified for use for the purposes described in Item 2 above.**

The information collected for SENTRI, FAST and Global Entry is unique and not duplicated elsewhere.

- 5. If the collection of information impacts small businesses or other small entities, describe any methods used to minimize burden.**

This information collection does not have an impact on small businesses or other small entities.

- 6. Describe consequences to Federal program or policy activities if the collection is not conducted or is conducted less frequently.**

If not collected, the DHS would be unable to meet its statutory mandate, and would not be able to determine eligibility for participation in the SENTRI, FAST, and Global Entry programs.

- 7. Explain any special circumstances.**

This information collection is conducted in a manner consistent with the guidelines of 5 CFR 1320.6.

- 8. If applicable, provide a copy and identify the date and page number of publication in the Federal Register of the agency's notice, required by 5 CFR 1320.8(d), soliciting comments on the information collection prior to submission to OMB. Summarize public comments received in response to that notice and describe actions taken by the agency in response to these comments. Specifically address comments received on cost and hour burden.**

Public comments were solicited through two Federal Register notices published on May 7, 2013 (Volume 78, Page 26649) on which no comments were received, and on July 12, 2013 (Volume 78, Page 41943) on which no comments have been received.

- 9. Explain any decision to provide any payment or gift to respondents, other than remuneration of contractors or grantees.**

There is no offer of a monetary or material value for this information collection.

- 10. Describe any assurance of confidentiality provided to respondents and the basis for the assurance in statute, regulation, or agency policy.**

A SORN dated April 21, 2006 (Volume 71, Page 20708) entitled Global On-line Enrollment System is included in this ICR. No assurances of confidentiality are provided to respondents.

- 11. Provide additional justification for any questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private. This justification should include the reasons why the agency considers the questions necessary, the specific uses to be made of the information, the explanation to be given to persons from whom the information is requested, and any steps to be taken to obtain their consent.**

There are no questions of a sensitive nature.

12. Provide estimates of the hour burden of the collection of information.

FORM NUMBER/ TITLE	TOTAL ANNUAL BURDEN HOURS	NO. OF RESPONDENTS	NO. OF RESPONSES PER RESPONDENT	TOTAL RESPONSES	TIME PER RESPONSE
823S SENTRI	30,820	46,000	1	46,000	40 minutes (.67 hours)
823F FAST	19,370	28,910	1	28,910	40 minutes (.67 hours)
Global Entry	420,760	628,000	1	628,000	40 minutes (.67 hours)
Kiosks	35,200	2,200,000	1	2,200,000	1 minute (.016 hours)
TOTAL	506,150	2,902,910		2,902,910	

Public Cost

The estimated cost to the respondents is **\$20,229,115**. This is based on the estimated burden hours for Global Entry and Kiosks (455,960) multiplied (x) by the average hourly rate (\$42.10) = **\$19,195,916**, plus the estimated burden hours for FAST (19,370) multiplied (x) by the average hourly rate (\$24.70) = **\$478,439**, plus the estimated burden hours for SENTRI (30,820) multiplied (x) by the average hourly rate (\$18.00) = **\$554,760**= **\$20,229,115**.

13. Provide an estimate of the total annual cost burden to respondents or record keepers resulting from the collection of information.

There are no record keeping, capital, start-up or maintenance costs associated with this information collection. However, there is a fee of \$122.25 for SENTRI, a \$50 fee for FAST and a \$100 enrollment fee for Global Entry.

SENTRI Application Fee: 46,000 respondents x \$122.25 = \$5,623,500

FAST Application Fee: 28,910 respondents x \$50 = \$1,445,500

Global Entry: 628,000 respondents x \$100 = \$62,800,000

Total \$69,869,000

- 14. Provide estimates of annualized cost to the Federal Government. Also provide a description of the method used to estimate cost, which should include quantification of hours, operational expenses (such as equipment overhead, printing, and support staff), and any other expense that would not have been incurred without this collection of information.**

There are no costs to the Government to administer SENTRI, FAST, and Global Entry because all costs are offset by the enrollment fees charged to the applicants.

- 15. Explain the reasons for any program changes or adjustments reported in Items 12 or 13.**

The number of respondents for Global Entry was increased from 100,000 to 628,000 annually based on updated estimates. As a result the burden hours increased from 167,000 hours to 541,350 hours.

The time to complete the Global Entry application was decreased from 1.67 hours to 40 minutes (.67 hours) as a result of revised estimates.

The number of SENTRI respondents was decreased from 63,415 to 46,000 based on updated estimates. As a result the burden hours were decreased from 42,488 hours to 30,820 hours.

The time to use the Global Entry kiosks was decreased from 5 minutes to 1 minute which is a more realistic estimate, and the estimated number of respondents using the kiosks was increased from 160,000 to 2,200,000. This resulted in an increase of the burden hours from 13,280 hours to 35,200 hours.

There is no change to the information being collected on the Trusted Traveler forms or on the Global On-line Enrollment System.

- 16. For collection of information whose results will be published, outline plans for tabulation, and publication.**

This information collection will not be published for statistical purposes.

- 17. If seeking approval to not display the expiration date, explain the reasons that displaying the expiration date would be inappropriate.**

CBP will display the expiration date for OMB approval of this information collection.

18. Certification for Paperwork Reduction Act Submissions.

CBP does not request an exception to the certification of this information collection

B. Collection of Information Employing Statistical Methods

No statistical methods are used.