

## **Pilot Test Customer Satisfaction survey of Broadcasting of Commission Adjudicatory Proceedings Over the Internet**

The U. S. Nuclear Regulatory Commission is currently pilot testing (through July 1, 2009) the broadcasting of Commission Adjudicatory Proceedings over the Internet as a means of improving communications with the public. During this pilot, you will be able to view selected adjudicatory hearings as they take place. The NRC would appreciate your assistance in answering the following questions. This information will assist NRC in determining the value of providing this service in the future. Thank you for your cooperation.

Viewer's affiliation: (Please check your affiliation each time you view an Adjudicatory Proceeding.)

**CHECK ALL THAT APPLY:**

- |   |  |
|---|--|
| <input type="checkbox"/> General Public | <input type="checkbox"/> Public Interest Group                       |
| <input type="checkbox"/> NRC Staff      | <input type="checkbox"/> Media                                       |
| <input type="checkbox"/> Industry       | <input type="checkbox"/> Federal, State or Local Government Official |
| <input type="checkbox"/> Utility        | <input type="checkbox"/> Licensee                                    |
| <input type="checkbox"/> International  | <input type="checkbox"/> Other                                       |

How interested are you or your organization in having continued access to NRC adjudicatory proceedings over the Internet?

Live Meetings

- Very Interested
- Interested
- Slightly Interested
- No Interest

Archived Meetings

- Very Interested
- Interested
- Slightly Interested
- No Interest

Was the choice of players (viewer software) adequate to ensure you could view the webstream session?

- Yes
- No

Was the choice of available connection speeds sufficient to be compatible with your computer setup?

- Yes
- No

Were you satisfied with the quality of the webstream transmission?

- Very Satisfied
- Satisfied
- Not Satisfied
- Very Dissatisfied

**Note: submitting this information is voluntary. By submitting this information, you consent to its use as set forth in NRC's Privacy Policy.**

### **Paperwork Reduction Act Statement**

This survey contains information collections that are subject to the Paperwork Reduction Act of 1995 (44 U.S.C. 3501 et seq.). These information collections were approved by the Office of Management and Budget, approval number 3150-0197, which expires August 31, 2012.

The burden to the public for these voluntary information collections is estimated to be 5 minutes per response. Send comments regarding this burden estimate to the Information Services Branch (T-5 F51), U.S. Nuclear Regulatory Commission, Washington, DC 20555-0001, or by Internet electronic mail to [INFOCOLLECTS.RESOURCE@NRC.GOV](mailto:INFOCOLLECTS.RESOURCE@NRC.GOV); and to the Desk Officer, Office of Information and Regulatory Affairs, NEOB-10202, (3150-0197), Office of Management and Budget, Washington, DC 20503.

### **Public Protection Notification**

The NRC may not conduct or sponsor, and a person is not required to respond to, a request for information or an information collection requirement unless the requesting document displays a currently valid OMB control number.

**SUBMIT**