

SUPPORTING STATEMENT

A. Justification:

New Information Collection Requirements

1. The Commission is seeking a revision of collection 3060-0411, which relates to the filing of formal complaints with the Federal Communications Commission. The revision is necessitated by the adoption of a new data roaming rule (47 C.F.R. § 20.12(e)) contained in the *Second Report and Order*, Reexamination of Roaming Obligations of Commercial Mobile Radio Service Providers and Other Providers of Mobile Data Services, WT Docket No. 05-265, FCC 11-52, that was adopted on April 7, 2011. The new data roaming rule requires commercial mobile data service providers to offer data roaming arrangements to other such providers.

To resolve complaints between providers regarding compliance with data roaming obligations, the rule adopts by reference the procedures already in place for resolving formal complaints against common carriers, except that the remedy of damages, which may be requested in complaints against common carriers, is not available for complaints against commercial mobile data service providers. Specifically, a party alleging a violation of 47 C.F.R. § 20.12(e) may file a formal or informal complaint pursuant to the procedures in 47 C.F.R. §§ 1.716-1.718, 1.720, 1.721, and 1.723-1.735.

These complaint procedures (which are supported by the current collection 3060-0411) already apply to voice roaming complaints, and the Commission finds that it is in the public interest to ensure a consistent Commission process for resolving both voice and data roaming complaints. Moreover, some roaming disputes will involve both data and voice and are likely to have factual issues common to both types of roaming. Using the same process allows, but does not require, a party to bring a single proceeding to address such a dispute, rather than having to bifurcate the matter and initiate two separate proceedings under two different sets of procedures.

The revision reflects the probable increase in respondents that will result for the current collection, as a result of the use of these formal complaint procedures to resolve disputes over the new data roaming rule, as well as certain minor adjustments to necessary filing fees.

Existing Information Collection Requirements

For formal complaints against common carriers, Sections 206-209 of the Communications Act of 1934, as amended (the “Act”), provide the statutory framework. Section 208(a) authorizes complaints by any person “complaining of anything done or omitted to be done by any common carrier” subject to the provisions of the Act.

Section 208(a) states that, if a carrier does not satisfy a complaint or there appears to be any reasonable ground for investigating the complaint, the Commission shall “investigate the matters complained of in such manner and by such means as it shall deem proper.” Certain categories of complaints are subject to a statutory deadline for resolution. *See, e.g.*, 47 U.S.C. § 208(b)(1) (imposing a five-month deadline for complaints challenging the “lawfulness of a charge, classification, regulation, or practice”); 47 U.S.C. § 271(d)(6) (imposing a 90-day deadline for complaints alleging that a Bell operating company has ceased to meet conditions imposed in connection with approval to provide in-region interLATA services).

Formal complaint proceedings before the Commission are similar to civil litigation in federal district court. In fact, under section 207 of the Act, a party claiming to be damaged by a common carrier may file its complaint with the Commission or in any district court of the United States, “but such person shall not have the right to pursue both such remedies.” *See* 47 U.S.C. § 207.

The Commission has promulgated rules (the “Formal Complaint Rules”) to govern its formal complaint proceedings that are similar in many respects to the Federal Rules of Civil Procedure. *See* 47 C.F.R. §§ 1.720-1.736. These rules require the submission of information from the parties necessary to create a record on which the Commission can decide complex legal and factual issues.

As described in Section 1.720 of the Commission’s rules, formal complaint proceedings are resolved on a written record consisting of a complaint, answer, and joint statement of stipulated facts, disputed facts and key legal issues, along with all associated affidavits, exhibits and other attachments. *See* 47 C.F.R. § 1.720.

Specifically, the Commission’s Formal Complaint Rules mandate collection of the following information:

- General pleading requirements:
 - ✓ Parties are required to submit copies of all non-Commission authorities relied upon that are not routinely available in national reporting systems. 47 C.F.R. § 1.720(f).
 - ✓ Parties must submit copies of relevant tariffs or relevant portions of tariffs that are referred to or relied upon in their pleadings. 47 C.F.R. § 1.720(h).
- Complaint:
 - ✓ All material facts in the complaint must be supported by relevant affidavits and documentation, and the documentary evidence upon which the complainant relies to support its facts and arguments must be attached to the complaint. 47 C.F.R. §§ 1.721(a)(5), (11); *see also* 47 C.F.R. § 1.720(c).
 - ✓ The complaint must contain proposed findings of fact, conclusions of law, and legal analysis relevant to the claims and arguments. 47 C.F.R. § 1.721(a)(6).
 - ✓ The complaint must specify the relief sought and, for complaints against common carriers, the amount of damages claimed, if known. 47 C.F.R. § 1.721(a)(7).
 - ✓ The complainant must certify that prior to filing the complaint, the complainant mailed to the defendant (or its registered agent for service of process) a certified letter outlining the allegations that form the basis of the complaint it anticipates filing with the Commission and inviting a response within a reasonable period of time. 47 C.F.R. § 1.721(a)(8).
 - ✓ The complaint must include an information designation identifying witnesses with knowledge of facts alleged and describing all relevant documents. 47 C.F.R. § 1.721(a)(10).
 - ✓ A FCC Form 485, Formal Complaint Intake Form, must accompany the complaint. 47 C.F.R. § 1.721(a)(12). The form indicates, among other things, that the complaint

satisfies the procedural and substantive requirements under the Act and the Commission's rules.

- ✓ If a complainant wishes to recover damages, the complaint must contain a clear and unequivocal request for damages. 47 C.F.R. § 1.722(a). Either the complaint or a subsequent supplemental complaint for damages must contain either a computation of damages, along with an identification of relevant supporting evidence, or an explanation of why such evidence is not then available. 47 C.F.R. § 1.722(a), (e) and (h). As noted above, the remedy of damages is not available for complaints against commercial mobile data service providers; accordingly, these provisions are excluded from the process in the case of such complaints.
- Answer:
 - ✓ A defendant has 20 days after service of the complaint to file an answer, unless otherwise directed by the Commission. 47 C.F.R. § 1.724(a).
 - ✓ The answer must contain proposed findings of fact, conclusions of law, and legal analysis relevant to the claims and arguments. 47 C.F.R. § 1.724(c).
 - ✓ The answer must include an information designation identifying witnesses with knowledge of facts alleged and describing all relevant documents. 47 C.F.R. § 1.724(f).
 - ✓ Copies of all documents upon which the defendant relies to support the facts and arguments set forth in the answer must be attached to the answer. 47 C.F.R. § 1.724(g).
 - ✓ The answer must contain a certification that the defendant has made good faith settlement efforts. 47 C.F.R. § 1.724(h).
- Reply:
 - ✓ A complainant has 3 days after service of the answer to file a reply. 47 C.F.R. § 1.726(a).
 - ✓ The reply must contain proposed findings of fact, conclusions of law, and legal analysis relevant to the claims and arguments. 47 C.F.R. § 1.726(c).
 - ✓ The reply must include an information designation identifying witnesses with knowledge of facts alleged and describing all relevant documents. 47 C.F.R. § 1.726(d).
 - ✓ Copies of all documents upon which the complainant relies to support its facts and arguments set forth in the reply must be attached to the reply. 47 C.F.R. § 1.726(e).
- Other Submissions:
 - ✓ A request for a Commission order on a motion must be made by written motion, stating with particularity the grounds for the motion, relevant authority, and relief sought. 47 C.F.R. § 1.727.

Dispositive motions (and oppositions thereto) must contain proposed findings of fact and conclusions of law, and motions to compel discovery must contain a certification that a

good faith attempt was made to resolve the discovery dispute. 47 C.F.R. §§ 1.727(b), (d), 1.729(f).

Facts relied upon in such motions must be supported by documentation or affidavits. 47 C.F.R. § 1.727(b).

Oppositions to motions must be made within five business days of the motion's filing. 47 C.F.R. § 1.727(e).

All motions and oppositions to motions must contain proposed orders, in hard copy and on disk. 47 C.F.R. § 1.727(c), (d).

- ✓ Parties may file with their initial pleadings requests for interrogatories seeking discovery of non-privileged matter that is relevant to the material facts in dispute in the proceeding; the complainant may file within three days of defendant's answer a further request for interrogatories. 47 C.F.R. § 1.729(a).

The responding party must file and serve any opposition/objection to the requests for interrogatories. 47 C.F.R. § 1.729(c). Interrogatories that the Commission orders to be answered are to be answered separately and fully in writing under oath. 47 C.F.R. § 1.729(d), (e).

- ✓ A party may file a Motion to Compel if the response to its interrogatories is inadequate. 47 C.F.R. § 1.729(f).

- ✓ The Commission may order further discovery. 47 C.F.R. § 1.729(h).

- ✓ Parties may be required to file briefs summarizing the facts and issues presented in the pleadings and other record evidence. 47 C.F.R. § 1.732(a). The briefs must include all relevant documents as well as proposed findings of fact and conclusions of law. 47 C.F.R. § 1.732(b).

- ✓ The Commission may require the parties to submit additional information. 47 C.F.R. § 1.729(g).

- ✓ Before the initial status conference, the parties must discuss, and attempt to reach agreement on discovery issues and the factual issues to which they can stipulate. Following that meeting, and at least two days before the initial status conference, they must submit to the staff a joint statement of stipulated facts, disputed facts, and key legal issues. 47 C.F.R. §§ 1.732(h), 1.733(a).

- ✓ Following the initial status conference, the parties must submit either (1) a joint proposed order memorializing the oral rulings made during the conference to the Commission (within one business day); 47 C.F.R. § 1.733(f)(1); or (2) a transcript of an audio recording of the status conference (within three business days). 47 C.F.R. § 1.733(f)(2).

- Accelerated Docket Proceedings:

- ✓ Parties to formal complaint proceedings may request that their dispute be included on the Commission's Accelerated Docket ("AD"). Many, but not all, of the requirements

outlined above apply to AD proceedings (albeit with shorter pleading deadlines), and certain other procedural rules (discussed below) apply that do not apply to other formal complaint proceedings. 47 C.F.R. § 1.730(a).

- ✓ Any party that contemplates filing a formal complaint and wishes to have the complaint included on the AD must transmit a request so stating, by phone or in writing, to the Chief of the Enforcement Bureau's Market Disputes Resolution Division. 47 C.F.R. § 1.730(b). A defendant to a complaint proceeding may request in writing inclusion of the proceeding on the AD. 47 C.F.R. § 1.730(c).
- ✓ If a matter is accepted for handling on the AD, the complainant must file with its complaint a letter stating that it has gained admission on the AD. 47 C.F.R. § 1.730(b).
- ✓ Two days before the initial status conference, parties to an AD proceeding must submit a joint statement detailing the agreements that they have reached with respect to discovery, the facts to which they have agreed to stipulate, and the disputed facts or legal issues of which they can agree to a joint statement. 47 C.F.R. § 1.733(i)(3).
- ✓ Each party to an AD proceeding also must submit two days before the initial status conference a separate statement of the disputed facts and legal issues presented by the complaint proceeding, any additional discovery that the party seeks, any reply (if applicable) to affirmative defenses contained in the answer (including witness and document information), and, if a defendant, any expert evidence. 47 C.F.R. § 1.734(i)(4).
- ✓ Parties to an AD proceeding must serve with their complaint, answer, or pre-status-conference filing all documents in their possession, custody, or control that are likely to bear significantly on the issues raised in their respective pleadings. 47 C.F.R. §§ 1.721(f)(2)(i), 1.724(k)(7), 1.726(g)(4), 1.729(i)(1).
- ✓ Parties to an AD proceeding may request in their pre-status-conference filing the production of additional documents or leave to propound a limited number of interrogatories or to conduct a reasonable number of depositions. 47 C.F.R. §§ 1.729(i)(2), (3), 1.733(i)(4).
- ✓ The Commission may conduct a mini-trial (*i.e.*, hearing) in AD proceedings during which parties present evidence and argument in support of their cases. Three days before the mini-trial, parties are required to exchange exhibits that they may introduce during the proceeding and lists of witnesses whom they may call. 47 C.F.R. § 1.730(g)(3).
- ✓ Parties to an AD proceeding must submit proposed findings of fact and conclusions of law no less than two days before the beginning of the mini-trial. 47 C.F.R. § 1.730(g)(5).
- ✓ Parties may, but are not required to, submit revised proposed findings of fact and conclusions of law within three days after the conclusion of the mini-trial. 47 C.F.R. § 1.730(g). Separate briefs are not permitted in AD proceedings in which a mini-trial is held. 47 C.F.R. § 1.730(g)(1).
- ✓ Parties to an AD proceeding must arrange for the preparation of, and file with the Commission three days after the mini-trial, a stenographic transcript of the mini-trial proceedings. 47 C.F.R. § 1.730(g)(6).

- ✓ A party to an AD proceeding that wishes to obtain review of a staff decision issued on delegated authority must file an application for review within 15 days of notice of the decision. 47 C.F.R. § 1.730(h).

Similarly, challenges to a recommended staff decision (relating to issues that may not be decided on delegated authority) must be filed as comments within 15 days of the release of the staff recommended decision.

Opposition comments may be filed within 15 days, and reply comments with ten days thereafter. 47 C.F.R. § 1.730(h).

As noted on the Form OMB 83-I, the information collection requirements described above may affect individuals or households. As required by the Privacy Act of 1974, as amended, 5 U.S.C. 552a, and OMB regulations, M-03-22 (September 22, 2003), the FCC has completed both a system of records, FCC/EB-5, "Enforcement Bureau Activity Tracking System," and is drafting an update to the existing Privacy Impact Assessment (PIA), that cover the collection, maintenance, use, and disposal of all personally identifiable information PII that may be submitted as part of a formal complaint:

- (a) The system of records notice (SORN), FCC/EB-5, "Enforcement Bureau Activity Tracking System (EBATS)," was published in the *Federal Register* on December 14, 2010 (75 FR 77872) and became effective on January 24, 2011. It is posted on the FCC's Privacy Act webpage at: <http://www.fcc.gov/omd/privacyact/records-systems.html>.
- (b) The initial Privacy Impact Assessment (PIA) was completed on May 22, 2009. However, with the approval of the new, consolidated SORN, FCC/EB-5, "EBATS," on January 24, 2011, the Commission is now updating the PIA to include the information that is contained in this SORN.

Statutory authority for this information collection is contained in 47 U.S.C. 151, 154(i), 154(j), 206, 207, 208, 209, 301, 303, 304, 309, 316, 332, and 1302.

2. The Commission uses the information detailed in the Justification to determine the sufficiency of complaints and to resolve the merits of disputes between parties. Orders issued by the Commission in formal complaint proceedings are based upon evidence and argument produced by the parties in accordance with the Formal Complaint Rules. If the information were not collected, the Commission would not be able to resolve common carrier related complaint proceedings required by Section 208, or the complaints against commercial mobile data service providers that will be critically important to ensure compliance with the data roaming rule, 47 C.F.R. § 20.12(e).
3. The Formal Complaint Rules require the submission of proposed orders on computer disk, in addition to hard copy (47 C.F.R. § 1.734(d)). The Commission may waive this requirement upon a showing of good cause (47 C.F.R. § 1.734(d)). Parties may serve certain documents on each other by facsimile (47 C.F.R. § 1.735(f)(3)). Additionally, the FCC Form 485 is posted on the FCC website for downloading and printing.
4. A complainant must state whether suit has been filed in any court or other government agency based on the same claim or set of facts, or whether the complaint seeks prospective relief identical to the relief proposed or at issue in another proceeding before the Commission. 47 C.F.R. § 1.721(a)(9). Thus, the Commission attempts to identify duplication. If there are no duplicative proceedings, it is unlikely that information similar to the information that is obtained via the Formal Complaint Rules is

already available. Each dispute involves individual parties and unique facts, and, as stated above, it is essential that the Commission develop an adequate legal and factual record in order to adjudicate disputes and, in the event of a meritorious complaint, determine appropriate remedies.

5. The Formal Complaint Rules require complainants and defendants to support factual allegations in their pleadings, through documentation and affidavits, and to identify individuals with knowledge, and describe all relevant documents early in the process. The Formal Complaint Rules seek to eliminate or reduce significantly the need for multiple rounds of discovery requests and protracted discovery disputes, thereby significantly reducing the burden on small business entities.
6. The Commission has no control over the frequency of complaints, which are filed within the sole discretion of a complaining party. The filing of complaints depends entirely upon the complainant's perception that it has a cause of action against a common carrier or a commercial mobile data service provider subject to the Communications Act of 1934, as amended. If the information were not collected, the Commission would not be able to resolve common carrier related complaint proceedings required by Section 208, or the complaints against commercial mobile data service providers that will be critically important to ensure compliance with the data roaming rule, 47 C.F.R. § 20.12(e).
7. As detailed above, the Commission has established certain response times during the pleading cycle that are less than 30 days. These response times are necessary to the expeditious resolution of formal complaints (some of which are subject to statutory deadlines), and the response times are comparable to response times applicable to proceedings in federal district courts.¹

The Formal Complaint Rules contain a process by which confidential treatment can be afforded for material that a party believes in good faith falls within an exemption to disclosure under the Freedom of Information Act. *See* 47 C.F.R. § 1.731.

8. The Commission published a notice in the Federal Register initiating a 60-day comment period on May 6, 2011 (76 FR 26293). No comments were received as a result of this notice. A copy of the notice is included in this submission to the OMB.
9. No gifts or payments will be given to respondent for this collection.
10. The Formal Complaint Rules contain a process by which confidential treatment can be afforded for material that a party believes in good faith falls within an exemption to disclosure under the Freedom of Information Act. *See* 47 C.F.R. § 1.731. In addition, the Commission has both a SORN and PIA to cover any PII that may be submitted, as noted in Question 1.
11. This collection may address personal matters of a sensitive nature such as PII. As noted in Question 1, the FCC has both a SORN and a PIA to cover this PII.

¹ The rules require that respondents prepare written responses to a collection of information in fewer than 30 days after receipt. A defendant to a complaint action is required to file an answer within 20 days of service of a complaint. A complainant is required to file a reply within 3 days of service of the answer. Parties may also be required to file, in less than 30 days after receipt of the documents requiring responses, joint statements, briefs, applications for Commission review of staff decisions, and objections to recommended decisions. These response times are necessary to the expeditious resolution of formal complaints (some of which are subject to statutory deadlines).

**3060-0411
Procedures for Formal Complaints**

July 2011

12. The following represents the estimates of the hour burdens of the collections of information relating to regular formal complaint proceedings and complaints handled on the AD.

The Commission estimates that 20 formal complaints will be filed each year, including FCC 485 forms with those complaints.

In addition, the Commission estimates that 15 requests for consideration on the accelerated docket will be received, and that, as a result, 1 case will be accepted on the AD and 1 mini-trial will be held.

These estimates are based on FCC staff's knowledge and experience, as are the estimates of preparation times.

Total Number of Respondents: 20

Filing or event	Complainant hours (In-House)	Complainant's Contract Attorney	Defendant's hours (In-House)	Defendant's Contract Attorney	Total Hours (Both In-House & Contracted)
FCC 485	0.5	1	0	0	1.5
Request for AD Treatment	1	5	0	0	6
Complaint	8	60	0	0	68
Answer/Response	0	0	8	60	68
Reply	4	24	0	0	28
Document Production	12	4	12	4	32
Joint Statement	4	24	4	24	56
Status Conference(s)	2	2	2	2	8
Briefs	4	40	4	40	88
Proposed Findings of Fact and Conclusions of Law	0.5	6	0.5	6	13
Mini-Trial	4	16	4	16	40
Mini-trial Transcripts					10
Best and Final Offer	4	24	4	24	56

In-House Hours Burden:

<u>Responses</u>	<u>Hours/Response</u>	<u>Total Hours</u>
20 FCC 485s filed	x 0.5 hour	= 10 hours
15 Requests for AD Treatment	x 1 hour	= 15 hours
20 Complaints	x 8 hours	= 160 hours
20 Answer/Responses	x 8 hours	= 160 hours
20 Replies	x 4 hours	= 80 hours
20 Document Production	x 12 hours (complainant)	= 240 hours
20 Document Production	x 12 hours (defendant)	= 240 hours
20 Joint Statements	x 4 hours (complainant)	= 80 hours
20 Joint Statements	x 4 hours (defendant)	= 80 hours
20 Status conferences	x 2 hours (complainant)	= 40 hours
20 Status conferences	x 2 hours (defendant)	= 40 hours
20 Briefs	x 4 hours (complainant)	= 80 hours

3060-0411
Procedures for Formal Complaints

July 2011

20 Briefs	x 4 hours (defendant)	= 80 hours
20 Proposed findings	x 0.5 hours (complainant)	= 10 hours
20 Proposed findings	x 0.5 hours (defendant)	= 10 hours
1 mini-trial	x 4 hours (complainant)	= 4 hours
1 mini-trial	x 4 hours (defendant)	= 4 hours
2 Best and Final Offers	x 4 hours (complainant)	= 8 hours
2 Best and Final Offers	x 4 hours (defendant)	= 8 hours

Total Number of Responses Annually = 301 responses

Total Annual Burden Hours = 1,349 hours

The Commission estimates that the burden is distributed among the four affected groups as follows:²

80% Businesses and not-for-profit Institutions:	1,079 hours
10% State, Local, or Tribal Governments:	135 hours
5% Federal Government:	67 hours
5% Individuals or Households:	67 hours

The Commission estimates that the reporting, recordkeeping, and 3rd party disclosure requirements each total one-third of the burden estimates:

Reporting requirements: 450 hours

80% Businesses and not-for-profit Institutions:	359.73 hours
10% State, Local, or Tribal Governments:	44.97 hours
5% Federal Government:	22.48 hours
5% Individuals or Households:	22.48 hours

Recordkeeping requirements: 450 hours

80% Businesses and not-for-profit Institutions:	359.73 hours
10% State, Local, or Tribal Governments:	44.97 hours
5% Federal Government:	22.48 hours
5% Individuals or Households:	22.48 hours

3rd party disclosure: 449 hours

80% Businesses and not-for-profit Institutions:	359.73 hours
10% State, Local, or Tribal Governments:	44.97 hours
5% Federal Government:	22.48 hours
5% Individuals or Households:	22.48 hours

² The Commission has made slight modifications to the percentages for each of the four respondent groups. This was done to fit OMB's ROCIS electronic calculation matrix. We believe that in a three year period, for the reporting, recordkeeping, and third party disclosure requirements, the percentages attributable to businesses may range from 80% to 90%; for state, local, or tribal governments from 8% to 10%; for the Federal Government from 1% to 5%; and for individuals or households from 1% to 5%.

13. Annual Cost Burden:

We assume that the complainant/defendant will use contract attorneys in the preparation of the required documents. It is estimated that this attorney will have an average hourly salary of \$300/hour.

We also assume that complainant/defendant will use a contract stenographer to prepare the stenographic transcription of the mini-trial proceeding. This stenographer is estimated to have an average hourly salary of \$50/hour.

A fee must be submitted with filing of the FCC Form 485 (\$210 per application). 47 C.F.R. § 1.1106.

20 FCC Form 485 Filing Fee		x \$210	= \$ 4,200
20 FCC 485s filed	x 1 hour	x \$300/hour	= \$ 6,000
15 Requests for AD Treatment	x 5 hours	x \$300/hour	= \$ 22,500
20 Complaints	x 60 hours	x \$300/hour	= \$360,000
20 Answers	x 60 hours	x \$300/hour	= \$360,000
20 Replies	x 24 hours	x \$300/hour	= \$144,000
20 Document Production	x 4 hours	x \$300/hour (complainant)	= \$ 24,000
20 Document Production	x 4 hours	x \$300/hour (defendant)	= \$ 24,000
20 Joint Statements	x 24 hours	x \$300/hour (complainant)	= \$144,000
20 Joint Statements	x 24 hours	x \$300/hour (defendant)	= \$144,000
20 Status conferences	x 2 hours	x \$300/hour (complainant)	= \$ 12,000
20 Status conferences	x 2 hours	x \$300/hour (defendant)	= \$ 12,000
20 Briefs	x 40 hours	x \$300/hour (complainant)	= \$240,000
20 Briefs	x 40 hours	x \$300/hour (defendant)	= \$240,000
20 Proposed findings	x 6 hours	x \$300/hour (complainant)	= \$ 36,000
20 Proposed findings	x 6 hours	x \$300/hour (defendant)	= \$ 36,000
1 mini-trial	x 16 hours	x \$300/hour (complainant)	= \$ 4,800
1 mini-trial	x 16 hours	x \$300/hour (defendant)	= \$ 4,800
1 mini-trial transcript	x 10 hours	x \$50/hour	= \$ 500
2 Best and Final Offers	x 24 hours	x \$300/hour (complainant)	= \$ 14,400
2 Best and Final Offers	x 24 hours	x \$300/hour (defendant)	= \$ 14,400

Total Annual Cost Burden = \$1,847,600.00

14. Cost to the Federal Government:

The Commission will use staff attorneys at the GS-15 level (\$70/hour) to review the material submitted for each formal complaint proceeding. It is estimated that this staff attorney would spend approximately 24 hours in this review. It is further estimated that this staff attorney would also spend approximately 16 hours reviewing the Best and Final Offers.

20 complaint proceeding filings	x \$70/hour x 24 hours =	\$33,600
<u>4 Best and Final Offer Review</u>	<u>x \$70/hour x 4 hours =</u>	<u>\$ 1,120</u>
Total cost to the Federal Government:		\$34,720

Procedures for Formal Complaints

15. The increase in the total annual burden hours results from an increase in the scope of the collection and the resulting increase in the total number of responses.

The increase in the total annual cost burden results from an increase in the scope of the collection and the resulting increase in the total number of responses, as well as an increase in the fee amount per FCC Form 485 filed.

The reduction of annual respondents is due to a correction to the previous respondent calculation in which responses were inadvertently used as respondents.

The re-calculation of the percentages for the reporting, recordkeeping, and third party disclosure requirements was made to fit the OMB ROCIS calculation matrix.

The Commission also notes that it has determined that this information collection may affect individuals or household, *i.e.*, that PII may be submitted as part of a formal complaint, and we have included the requisite information on the SORN and PIA covering this PII as part of this supporting statement

16. The data will not be published.
17. An extension of the waiver not to publish the expiration date on the FCC Form 485 is requested. The Commission will use an edition date in lieu of the OMB expiration date. This will obviate the need for the Commission to destroy existing stock of forms upon the expiration of the clearance. OMB approval of the expiration date of the information collection will be displayed at 47 C.F.R. § 0.408.
18. The Commission is reporting the following change since the 60-day notice was published in the Federal Register—the title of the collection has been changed in order to more accurately characterize the scope of the collection.

B. Collections of Information Employing Statistical Methods:

This information collection does not employ any statistical methods.