

VOC Questions for HHS Site Search

1. Were you able to find what you were looking for?
 - Yes
 - No

[IF Q1 RESPONSE IS YES]

2. How long did it take to find the information?
 - Immediately
 - Few minutes
 - A long time
3. Did you find the information helpful?
 - Yes
 - No

[IF Q3 RESPONSE IS YES]

4. What did you like best about the content?
5. What were you looking for on HHS.gov today?

[IF Q3 RESPONSE IS NO]

4. What can we do to make the information more helpful?
5. What were you looking for on HHS.gov today?
6. What can we do to improve our search feature?

[IF Q1 RESPONSE IS NO]

2. What were you looking for on HHS.gov today?
3. What can we do to improve our search feature?

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0990-0379. The time required to complete this information collection is estimated to average 3 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336-E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer