

In-Person Followup Script

OMB Control # 0584-NEW
Expiration Date: xx/xx/20xx

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INTRODUCTION

NOTE: The in-person followup will be conducted by a local field coordinator. The purpose of the in-person followup is to initiate the interview at the time of the followup or arrange a time when the Telephone Research Center (TRC) can call the caregiver. In-person followup may take place at a backpack pickup location, a meal delivery location, or at a participant's residence.

INTRO1 (at backpack or meal delivery location): Hello, my name is ___ and I work for the [PROGRAM]. Our records show that one or more children from your household is taking part in this program [and that a cell phone was sent home with your child]. Since we haven't heard from anyone in your household, we are trying to make contact in person because this program is so important. We'd like to ask some questions about the program. Are you familiar with this program?

Are you familiar with your child(ren)'s participation in this program?

Yes → START

No → Continue

INTRO2. I would like to speak with that person to ask some questions about the program. Do you know who I would speak to and how I could contact that person?

Yes→ Obtain informaton

No → Arrange different type of followup (e.g., at residence; another day at pickup center – **INTRO3**)

START: The interview takes about 30 minutes to complete. Your participation in this survey is voluntary. You have the right to stop at any time or skip questions. All your answers are private and the information you provide will not be identified by your name, except as otherwise required by law. You will receive (INCENTIVE) as a thank you for completing the survey. Your answers to our survey questions will provide [PROGRAM] with important information to help improve its services. Any information you provide will remain private.

If you have the cell phone that your child was given, we can use it now to call a telephone interviewer. We can also use my phone.

Yes → START

No → Arrange another time

INTRO3 (at residence): Hello, my name is ____ and I work for the [PROGRAM]. Our records show that one or more children from your household is taking part in this program [and that a cell phone was sent home with the child]. Since we have not heard from anyone who lives here, we are making a followup contact in person because this program is so important. We'd like to ask some questions about the program. Are you familiar with this program?

Are you familiar with your child(ren)'s participation in this program?

Yes → START

No → Continue

May I speak to an adult in this household who is familiar with this program?

Knowledgeable adult available → INTRO4 [TO NEW ADULT]

Adult not available → Collect first name and schedule another visit

INTRO4: My name is ____ and I'm calling on behalf of the [PROGRAM]. Our records show that one or more children from your household is taking part in this program [and that a cell phone was sent home with your child]. Since we haven't heard from anyone in your household, we are trying to make contact in person because this program is so important. We'd like to ask some questions about the program. Are you familiar with this program?

Are you familiar with your child(ren)'s participation in this program?

Knowledgeable adult speaking or available → START

Adult not available → schedule call-back