

Model Instance Name:
 SSA Extra Help v2 (English Equiv)
 MID: QsRVQ5o0Z8FxQtc4JBwJkg==
 Date: 9/15/2011

~~red & strike-through~~: DELETE
underlined & italicized: RE-ORDER
 pink: ADDITION
 blue + -->: REWORDING
 violet (**bold**): SKIP-LOGIC

SSA Extra Help v2 (English Equiv) CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text		Answer Choices (limited to 50 characters)	Skip to:	Type (select from)	Single or Multi	Required Y/N
SAC4054		Did you complete your application today ?	SAC4054A001 SAC4054A002 SAC4054A003 SAC4054A004 SAC4054A005 SAC4054A006	Not yet, but I plan to finish today Yes, I completed my new application today Yes, I resumed and completed my earlier application No, I did not complete my new application No, I did not complete my partial application I'm not applying for Help with Medicare Prescription Plan Drug Costs today	B-I B-I B-I A, L A, L	Dropdown (Select-	Single	Y
SAC4055	B	How did you first hear about the on-line Application for Help with the Medicare Prescription Plan Drug Costs?	SAC4055A001 SAC4055A002 SAC4055A003 SAC4055A004 SAC4055A005 SAC4055A006 SAC4055A007 SAC4055A008 SAC4055A009 SAC4055A010 SAC4055A011 SAC4055A012 SAC4055A013	A Social Security Representative told me about it Saw it on the Social Security Website Received a letter about it in the mail from SSA Read about it in a Social Security publication Read about it in a Medicare publication Saw it on the Medicare website Saw it in a newspaper, magazine, television or other media source Heard about it at my Senior/Community Center My doctor, or another professional, told me about it Got it from a Search Engine Linked from another website Word-of-mouth Other		Dropdown (Select-	Single	Y
SAC4056	C	Did you use the Find Out If You Qualify option before you entered the on-line Help with Medicare Prescription Drug Plan Costs application?	SAC4056A001 SAC4056A002 SAC4056A003	Yes No I don't know what that is	M	Dropdown (Select-	Single	Y
SAC4057	M	Was the Find Out If You Qualify option helpful in making your decision to apply for help?	SAC4057A001 SAC4057A002 SAC4057A003	Yes, it was helpful in making my decision No, I thought it was not helpful I did not use the Find Out If You Qualify option		Dropdown (Select-	Single	N
SAC4058	D	For whom are you completing the on-line Help with Medicare Prescription Drug Plan Costs application?	SAC4058A001 SAC4058A002 SAC4058A003 SAC4058A004 SAC4058A005 SAC4058A006 SAC4058A007	Myself Myself and my spouse My Spouse My parent My client My relative My friend		Dropdown (Select-	Single	Y
SAC4059	A	If you have decided to stop working on your application for now, do you plan to return to complete it later ?	SAC4059A001 SAC4059A002	Yes No		Dropdown (Select-	Single	Y
SAC4060	L	If you stopped working on your application, please tell us why: (Select all that apply)	SAC4060A001 SAC4060A002 SAC4060A003	I'm not applying for Help with Medicare Prescription Plan Drug Costs today Needed to find documents/other information for my application Too complicated/Takes too long/Too many questions to answer without help		Checkbox One Up	Multi	Y

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			SAC4060A004	My medical/physical condition prevents me from working on the computer for long periods				
			SAC4060A005	I don't have the necessary computer skills to complete the application				
			SAC4060A006	Received an error message/Kicked off				
			SAC4060A007	Tried to use my Reentry Number to resume my application, but it wouldn't work				
			SAC4060A008	Didn't have the Reentry Number needed to resume application				
			SAC4060A009	Application wouldn't accept empty fields				
			SAC4060A010	I had problem(s) entering information in some of the				
			SAC4060A011	I made a mistake on one of the screens, but couldn't correct it				
			SAC4060A012	I was working on my application when the site shut down for the night				
			SAC4060A013	Other Reason				
SAC4061	G	Please rate your level of experience using the Internet.	SAC4061A001	Very experienced		Dropdown (Select-one)	Single	Y
			SAC4061A002	Somewhat experienced				
			SAC4061A003	Almost no experience				
			SAC4061A004	Filing for Extra Help for Prescription Costs online is the first I've used the Internet.				
SAC4062	H	If you answered you heard about the on-line Application for Help with Medicare Prescription Plan Drug Costs from another website or a search engine , please tell us which				Text Area – no character limit		N
SAC4063	I	Do you have any problems with, or specific suggestions to improve , this on-line Application for Help with Medicare Prescription Plan Drug Costs? (Please do not include any personal information in your answer.)				Text Area – no character limit		N