

1The Census Bureau plans to conduct additional survey work under the generic clearance for Data User Evaluation Surveys (OMB number 0607-0760).

The Census Bureau’s Customer Liaison and Marketing Services Office (CLMSO), Education, Training and Dissemination Branch (ETDB) is planning to conduct evaluations to assess if attendees feel that our trainings benefit them by offering hands on exercises in a computer lab. We want to learn if our current approach helps them to find data easily on our website. The feedback from this survey will help the Census Bureau decide if we should continue to conduct our class in the same manner or if we need to revise the current training (removing topics from the agenda and replacing them with topics that are relevant to the students’ needs or allowing more or less time for agenda items).

The ETDB conducts the following training classes each year:

Class Title	Frequency	# of Attendees	# of Evaluations Presented to each Attendee	Individual Burden	Total # of estimated evaluations collected after each training session	Total # of estimated evaluations collected each year	Total Burden per year
American FactFinder	4 times a year	20	1	5 mins	20	80	7
Accessing Census Bureau Statistics (3-day course)	4 times a year	20	3	5 mins	60	240	20
Topical Seminars & Workshops (Will use same evaluation forms as AFF & ACBS)	4 times a year	20	1	5 mins	20	80	7

The ETDB staff would like to receive clearance over the next two years. We will distribute evaluations to students after each class.

The ETDB staff have reviewed and internally tested the questionnaire for ease of use and content appropriateness. We estimate respondent burden at five minutes per questionnaire for a total respondent burden of 68 hours.

We plan to maximize response rates by expressing to students that their feedback is important and valuable.

For further information about this study, please contact the ETDB at 301-763-4308 or clmso.training@census.gov.