

**US Department of Homeland Security  
Federal Emergency Management Agency  
National Fire Academy  
Single End of Course Evaluation**

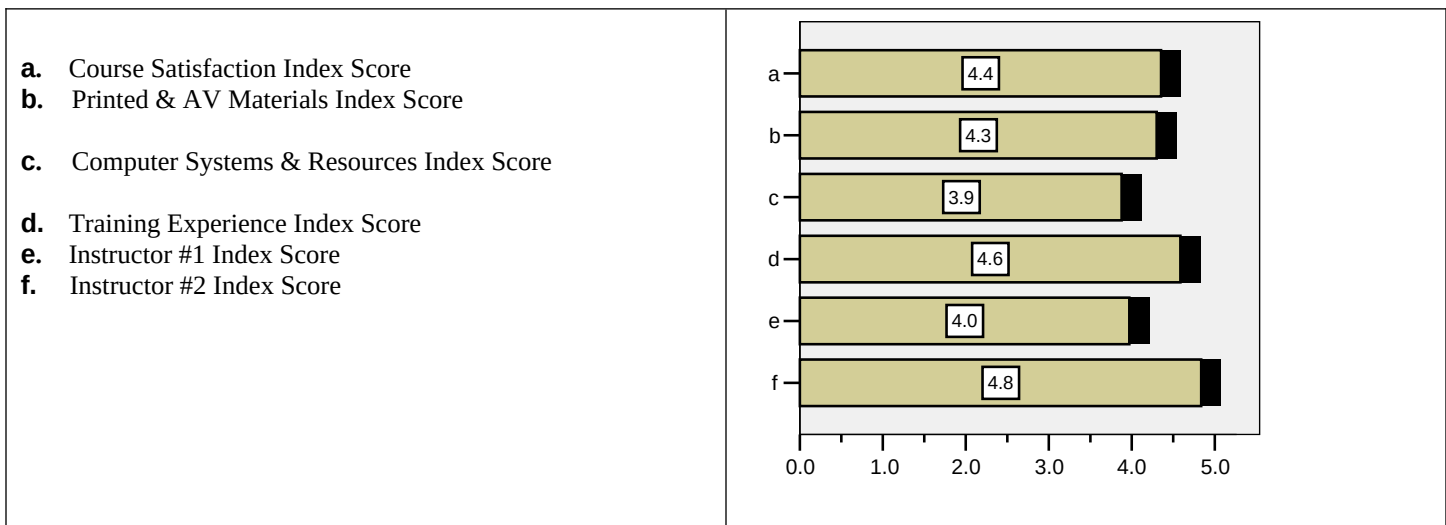
**Course:** R331 Organizational Theory in Practice  
**Dates:** 01/23/2006 - 02/03/2006  
**Enrollment:** 23

**Report Date:** February 15, 2006  
**% Career:** 100.0% **Volunteer:** 00.0  
**% Other:** 00.0

**NOTE:** This is how to interpret the two graphs below. Use Part I (the first graph) to compare offerings from the same course. Do not use the figures in Part I to compare offerings from different courses. Use Part II (the second graph) to assess the training experience overall, regardless of course. The **midpoint** of all scales is 2.5.

**Part I: Summary Indexes**

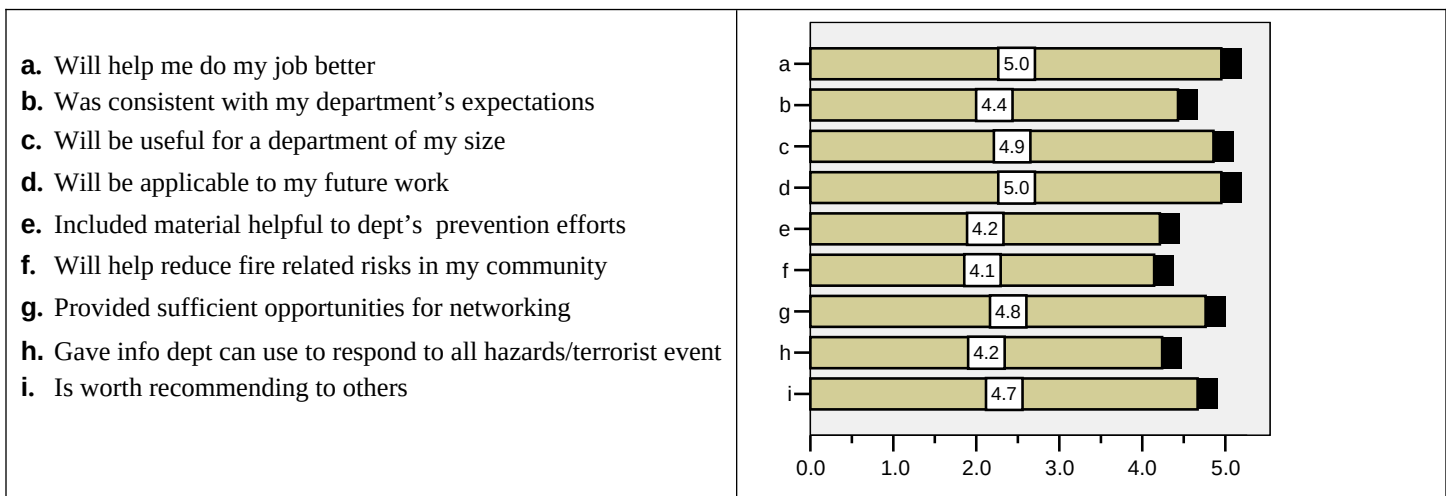
**Student Evaluation Means**



**Part II: Overall Training**

**This training...**

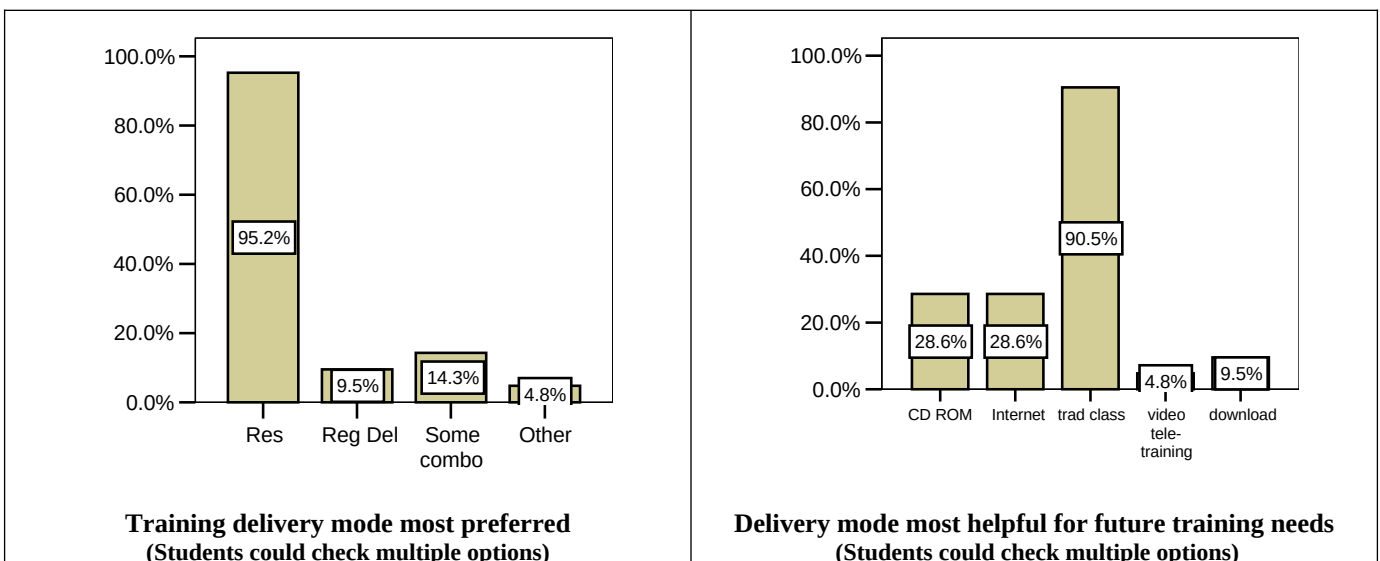
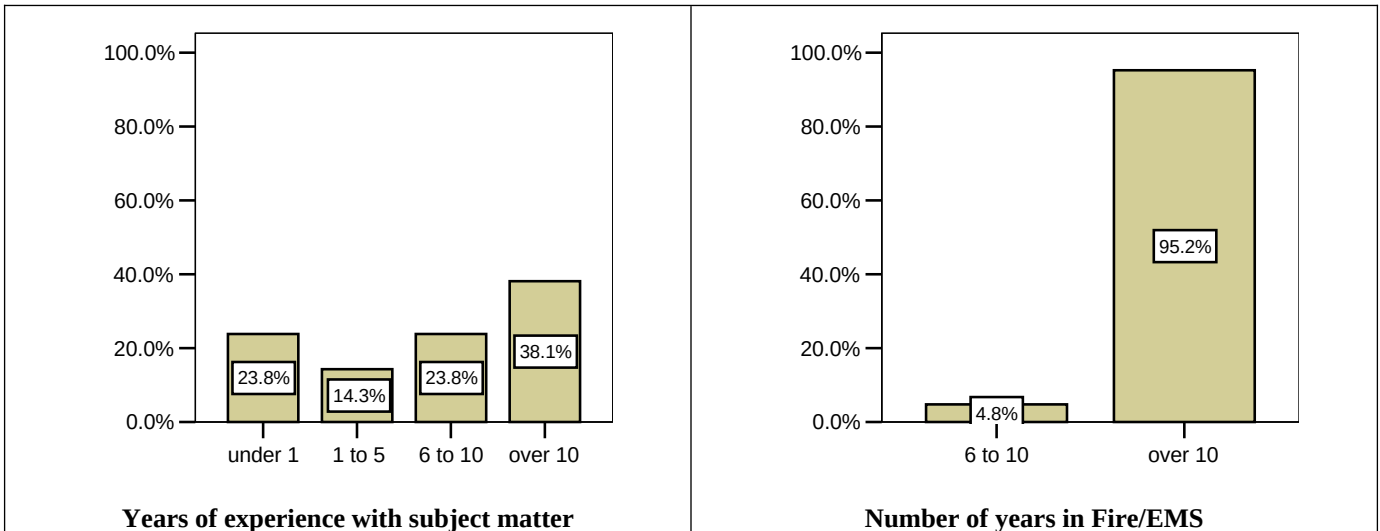
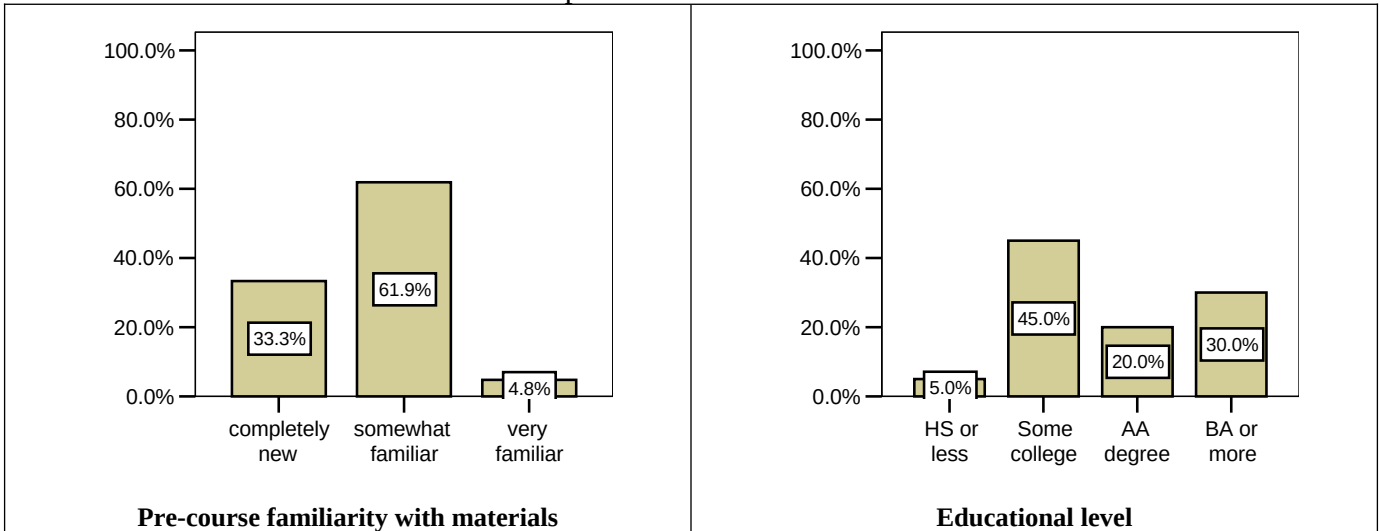
**Student Evaluation Means**



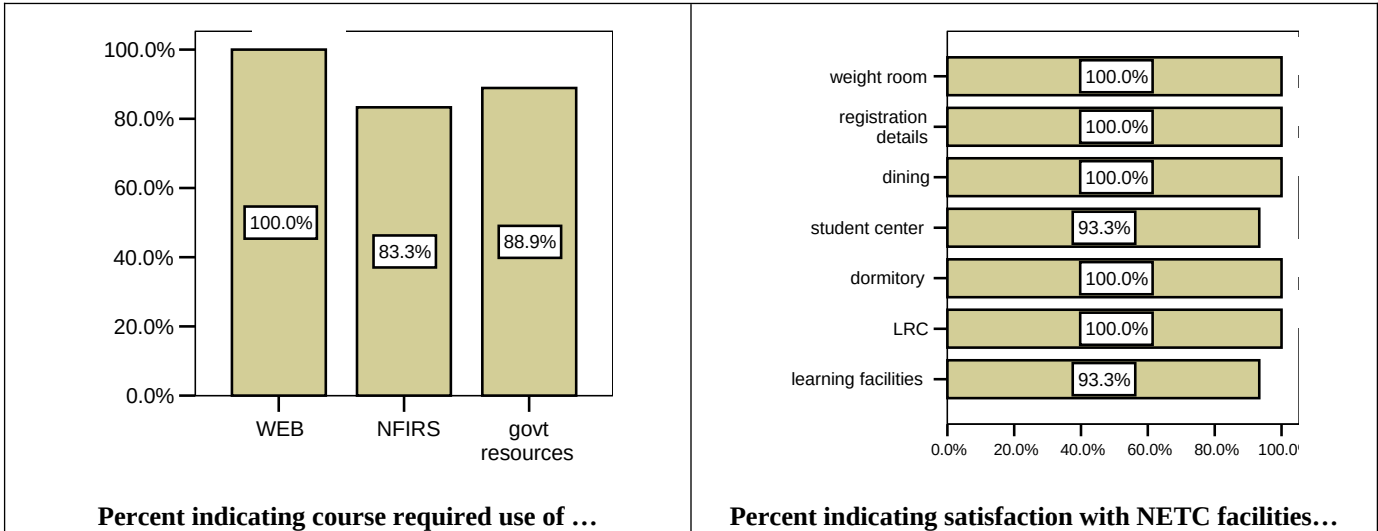
# ORGANIZATIONAL THEORY IN PRACTICE

## Part III

### Respondent Characteristics



## ORGANIZATIONAL THEORY IN PRACTICE



### Part IV

#### Most frequently cited training benefits from this offering

General	Leadership & Managerial	Technical
<ul style="list-style-type: none"> <li>showed how to increase my efficiency</li> <li>helped to build/increase my professional network</li> </ul>	<ul style="list-style-type: none"> <li>will make me a better manager</li> <li>will help me set department goals</li> </ul>	<ul style="list-style-type: none"> <li>will help with budget preparation &amp; program justification</li> <li>showed ways to develop interagency cooperation</li> </ul>

### Part V

#### Student Comments

##### 1. Suggested improvements

- Better PowerPoint slides – more use of video (lecture excerpts or similar).
- Better laptop computers with CD drives or ability to use thumb drives and wireless internet.
- Course content is good. The rest is up to the instructors.
- Update PowerPoint with text student manual or vice versa.
- More practical references i.e., theory = this specific situation in the fire service.
- This course needs to be updated.
- Provide students with name cards and tent binder dividers. Save money – do not deploy NFA employees months following a disaster.
- More pre-course work prior to arrival.

## ORGANIZATIONAL THEORY IN PRACTICE

### 2. Feedback for instructors

- Volume and intensity of instructor #1 was overbearing at times, otherwise, good material presentation.
- Outstanding job, extremely knowledgeable.
- Don Woods is very committed to NFA, students and course; he just tends to drag issues out and therefore loses many students' attention.
- Don and Ron brought great knowledge and experience to the class.
- Don Wood is obviously very knowledgeable and experienced in subject areas, but has a tendency to tell long war stories and get off track.
- Dr. Wakeman covered Don Wood in several areas during the course.
- We need more time to complete the homework assignments.
- Thank you.
- Thank you.
- Don Wood tended to forget what he had covered and repeated material. Mr. Wood fell asleep during a video. Mr. Wood also handled an incident with a student about computer usage that was unprofessional and embarrassed the student and the class.
- Both instructors were very well-versed in the subject. It is sometimes hard for fire service professionals to be treated or talked to as if they were high schools students.
- More explanation on the project (day 1). It took 3-4 days for me to figure out where we were going.

### 3. Additional and/or Other Comments

- West Coast instructors should be more involved to increase diversity learning atmosphere. Update old material used.
- The dorms need dorm room darkening shades. It would seriously help with sleeping. I could have read a book in my room with my lights out!
- The use of the laptops greatly helped me; during this course.
- Overall outstanding program. I learned concrete tools I can take home and apply to my FD. Thank you.
- High speed wireless internet would improve the learning process. Recruiting instructors from other parts of the country (other than NE USA) would provide more diversity.