

## Changes to Form BC-1294(D) Field Staff Exit Questionnaire

### Global Changes:

Change all reference to “2006 Census Test” to “2010 Census”

Change “Field Staff Exit Questionnaire” to “Decennial Field Staff Exit Questionnaire”

Capitalize all references to “Address Canvassing” and “Update Enumerate”

### Page 1 (Cover Page)

***The information recorded on page 1, Sections A – F, will not be asked of respondents but will be prefilled by the interviewer.***

Section A.6: Reason for Termination - add “*See Section F*”

Section B, Column 3: Result of Contact - add “*See Section C*”

Section B, Column 4: Interview Type - add “*See Section D*”

Rearrange options for Section C. Result of Contact Attempt to read as follows:

- 1 – Ring, no answer
- 2 – Line was busy
- 3 – Number was a FAX line
- 4 – Telephone out of order/disconnected
- 5 – Left message on answering machine/voice mail
  
- 6 – Spoke with someone other than respondent
  - a. left message for respondent
  - b. respondent not accepting calls
  - c. respondent no longer at the number
  
- 7 – Spoke with respondent
  - a. conducted interview
  - b. reached cell phone – he/she will call back on LAN line
  - c. asked to call back on different phone number
  - d. respondent refused interview
  
- 8 – Other – *specify* \_\_\_\_\_

## Page 2

In the introduction paragraph, change the expiration date of the OMB control number to reflect the new expiration date.

Rewrite the introduction paragraph that reads: "...from the U.S. Census Bureau in Washington D.C. We are concerned with the job satisfaction among our 2010 Census field staff so we are interviewing a sample of [listers/enumerators] who have recently left the Census Bureau. I would like to ask you a few questions about why you quit working for the Census Bureau. This information is being collected to determine the reasons for turnover among [listers/enumerators], and will be used to develop effective policies and procedures designed to retain field staff and reduce turnover. Routine uses of this information will be in accordance with the System of Records Notice that applies to this collection of information. The information will be protected from disclosure under the Freedom of Information Act (5 U.S.C. section 552) and the Privacy Act (5 U.S.C. section 552a) to the extent provided by law. This survey is voluntary..."

Q1b: Add "Address Canvassing" before "Quality Control Lister"

Q1d: Add "Address Canvassing" before "Quality Control Crew Leader"

Q1f: Add "Address Canvassing" before "Quality Control Crew Leader Assistant"

Q1g: Rewrite to read "Group Quarters Validation/Enumeration Enumerator"

Q1j: Remove the word "Field"

Statement following Q1r: Not Sure/Don't Know - Add "If only g or only k is yes, then go to the Thank You Paragraph on the last page"

### ***Revisions to Questions 6-21 reflect changes to the Address Canvassing operation from the 2006 Census Test***

## Page 3

Q6c: Remove "to locate addresses" from this statement

Q6j: Remove this statement and renumber remaining statement accordingly

Q6k: Remove "from home" and add "in areas where wireless technology was not available"

Q7c: Remove "to locate addresses" from this statement

Q7j: Remove this statement and renumber remaining statements accordingly

Q7k: Remove "from home" and add "in areas where wireless technology was not available"

## Page 4

Q8c: Remove "to locate addresses" from this statement

Q8j: Remove this statement and renumber remaining statements accordingly

Q8k: Remove "from home" and add "in areas where wireless technology was not available"

- Q9(3): Remove “to locate addresses” from this statement
- Q9(10): Remove this statement and renumber remaining statements accordingly
- Q9(11): Remove “from home” and add “in areas where wireless technology was not available”

## **Page 5**

- Q10d: Replace the word “interviewing” with “job-related
- Q10f: Reword this statement to read “Working in areas that you thought were unsafe (e.g., high crime areas, loose dogs)”
- Q10g: Remove this statement and renumber statements accordingly
- Q10j: Remove “Filling out your time sheets” and replace with “The reimbursement policy for personal cell phone usage”
- Q10l: Reword statement to read “Working with your crew leader/crew leader assistant”
- Q10m: Reword statement to read “Trying to transmit in areas where wireless technology was not available”
  
- Q11b: Replace original 11b with “Using the screen level help on the hand-held computer”
- Q11c: Reword statement to read “Reading and using the maps on the hand-held computer”
- Q11d: Add “Quick Reference Card and How-To guides” after “e.g.”
- Q11e: Reword statement to read “Having to transmit in areas where wireless technology was not available”
- Add Q11g: “Using the text messaging on the hand-held computer”
- Add Q11h: “Using the online CBTs (computer based training)”
  
- Q12a: Remove “household” and replace with “block”
- Q12b: Rewrite statement to read “Make transmissions in areas where wireless technology was not available”
- Q12c: Replace “Collect GPS coordinates” with “Canvass a block”
- Q12d: Rewrite statement to read “Update address information for living quarters”

## **Page 6**

- Q13f: Remove this question (since there is no supervisory review in Address Canvassing) and renumber remaining questions accordingly
  
- Q14a: Add the word “conditions” to the statement so it reads “Reading the information on the screen due to lighting conditions”
- Q14f: Remove “to locate housing units” from the statement and add “hand-held” before “computer”
- Q14g: Remove this statement and renumber remaining statements accordingly
- Q14h: Reword statement to read “Using the map tools (zoom, pan, etc.) on the hand-held computer”
- Q14k: Remove this statement and renumber remaining statements accordingly

Q14l: Remove the words “from home” and add “in areas where wireless technology was not available”

Q14m: Remove this statement and renumber remaining statements accordingly

Q14n: Add “hand-held” before “computer”

Q14o: Add “hand-held” before “computer”

## **Page 7**

Q15a: Add “hand-held” before “computer”

Q15a(2), Q15a(4), Q15a(5), Q15a(6), Q15a(7): Remove these statements and renumber remaining statements accordingly

Q15a(8): Reword statement to read “Use the hand-held computer when conducting interviews to verify and update address information”

Q15a(9): Add “hand-held” before “computer”

Q15b: Add “hand-held” before “computer”

Q15b(2), Q15b(4), Q15b(5), Q15b(6), Q15b(7): Remove these statements and renumber remaining statements accordingly

Q15b(8): Reword statement to read “The hand-held computer when conducting interviews to verify and update address information”

Q15b(9): Add “hand-held” before “computer”

## **Page 8**

Q15c(1): Remove “travel to the block” and add “plan your route of travel”. Statement should now read “Use the map on the hand-held computer to plan your route of travel”

Q15c(2), Q15c(3), Q15c(4): Remove these statements and renumber the remaining statements accordingly

Q15c(8): Remove this statement – there is no way to ensure the respondent provides accurate information, and if the word “accurate” is removed, the statement basically has the same meaning as Q15c(7).

Q15c(10): Statement should read “Fill out your electronic time sheet”

Q15c(12): Reword statement to read “Perform the social task of meeting strangers” (Add Can listers do not deal with refusals and ‘getting cooperation’ is already covered in Q15c7)

Q15c(13): Reword statement to read “Meet the production goals for the number of cases completed each hour you worked”

Q15c(15): Reword statement to read “Transmit in areas where wireless technology was not available”

Add to Q15c: “Gain entry to locked buildings or gates to complete your work”

## **Page 9**

Q18: Replace the word “production” with “field.”

## **Page 10**

Q20a, 20c, 20h , 20i, 20l, 20q: Add “hand-held” before “computer”

Q20b: Remove this statement and renumber remaining statements accordingly

Q20d: Remove this statement and renumber remaining statements accordingly

Q20e: Remove this statement and renumber remaining statements accordingly

Q20f: Remove this statement and renumber remaining statements accordingly

Q20g: Remove this statement and renumber remaining statements accordingly

Q20k: Remove this statement and renumber remaining statements accordingly

Q20m: Add “electronic” before “time sheet”

Q20o: Remove “getting cooperation” from this statement

Q20p: Reword statement to read “Meeting production goals for the number of cases completed each hour that you worked”

Q20r: Remove “from home” from the statement and add “in areas where wireless technology was not available”

Q21: Replace the word “production” with “field”

Q22: Reword question to read “For approximately how many households did you conduct an Update/Enumerate interview?”

***Revisions to Questions 36 – 56 reflect changes to the Nonresponse Followup operation from the 2006 Census Test***

## **Page 14**

Q36: Remove both occurrences of “using the hand-held computer” from this question

Q40c: Remove “on the hand-held computers” and add “Census” before “maps”. Statement should now read “You did not like or had difficulty using the Census maps to locate addresses.”

Q40e: Remove “using the hand-held computer” and reword the statement to read “You did not like conducting interviews with strangers.”

Q40j, Q40k, Q40q: Remove these statements and renumber remaining statements accordingly

## **Page 15**

Q41c: Remove “on the hand-held computers” and add “Census” before “maps”. Statement should now read “You did not like or had difficulty using the Census maps to locate addresses.”

Q41e: Remove “using the hand-held computer” and reword the statement to read “You did not like conducting interviews with strangers.”

Q41j, Q41k, Q41q: Remove these statements and renumber remaining statements accordingly

Q42c: Remove “on the hand-held computers” and add “Census” before “maps”. Statement should now read “You did not like or had difficulty using the Census maps to locate addresses.”  
Q42e: Remove “using the hand-held computer” and reword the statement to read “You did not like conducting interviews with strangers.”  
Q42j, Q42k, Q42q: Remove these statements and renumber remaining statements accordingly

## **Page 16**

Q43(3): Remove “on the hand-held computers” and add “Census” before “maps”. Statement should now read “You did not like or had difficulty using the Census maps to locate addresses.”  
Q43(5): Remove “using the hand-held computer” and reword the statement to read “You did not like conducting interviews with strangers.”  
Q43(10), Q43(11), Q43(17): Remove these statements and renumber remaining statements accordingly

Q44d: Remove “hand-held computer” and reword statement to read “...i.e., walking, climbing stairs, and carrying the interviewing materials”  
Q44e: Remove this statement and renumber remaining statements accordingly  
Q44f: Rewrite statement to read “Working in areas you thought were unsafe (e.g., high crime areas, loose dogs)”  
Q44h: Remove “on the hand-held computer”  
Q44j: Remove “on the computer”  
Q44n: Delete these statements and renumber remaining statements accordingly  
Q44q: Reword statement to read “Interacting with your crew leader/crew leader assistant”  
Q44r: Delete this statement and renumber remaining statements accordingly

## **Page 17**

Q45: Remove this question about the hand-held computer  
Q46: Remove this question about the hand-held computer  
Q47d: Remove “using the hand-held computer”  
Q47e: Remove “on the hand-held computer” and add “Census” before “maps”  
Q47f: Rewrite this statement to read “Your supervisor’s monitoring of the completeness of the information you recorded on the NRFU questionnaire”

## **Page 18**

Q48: Remove these questions about the hand-held computer

## Page 19

- Q49a: Remove “on the computer” and add “Census” before “maps” and “followup” before “addresses”
- Q49d: Replace “accurate” with “complete”
- Q49e: Remove this statement about the hand-held computer
- Q49f: Remove “on the computer”
- Q49g: Remove “the hand-held computer” from the statement. Rewrite this statement to read “Perform the physical tasks such as walking, climbing stairs, carrying interviewing materials, etc.”
- Q49i: Remove “getting cooperation” and reword this statement to read “Perform social tasks such as meeting strangers and dealing with refusals”
- Q49l: Remove “using the computer” and reword this statement to read “Conduct interviews with strangers”
- Q49m: Remove this statement about the hand-held computer and renumber accordingly
- Q49n: Remove this statement about the hand-held computer and renumber accordingly
- Q49o: Remove this statement about the hand-held computer and renumber accordingly

## Page 20

- Q51a: Remove “using the hand-held computer” from the question
- Q51b: Remove “on the hand-held computer” from the question and add “Census” before “maps”
- Q54b: Remove “on the computer” and add “to locate households”
- Q54e, Q54f, Q54g: Remove “using the computer”
- Q54h: Delete this statement
- Q54i: Delete this statement
- Q54l: Remove “on the computer”
- Q55: Remove “to use the hand-held computer” from this question

## Page 21

- Q56a(b): Remove “to locate addresses”
- Q56c(a): Reword this statement to read “You disliked conducting interviews with strangers”
- Q56c(b): Remove “on the hand-held computer” and add “Census” before maps
- Q56c(f): Remove this statement and renumber remaining statements accordingly