

## Measures Name/Client name (CDs and Answer choices)

AARP-ContentModel

EDO05290	A	Please rate how easily you were able to locate a listing of all of your member benefits?
EDO05291	A	Please rate how easily you were able to locate a listing of discounts and services as part of your membership?
EDO05292	A	Please rate how easily you were able to update your membership online?



**USDA Farm Service Agency v2**

SAC0085		Which of the following categories describes your age?
SAC0086		Do you consider your race:
SAC0087		Do you consider yourself to be of Hispanic, Latino, or Spanish origin?
SAC0088		What is your gender?
SAC0089		What was your total income before taxes during the last calendar year?


FDA Satisfaction Survey

EDO05513		Which of the following do you use as your mobile phone?
EDO05514	L	Would you be interested in a mobile phone app that could be downloaded to your smartphone?
EDO05515	L	Do you want FDA content that is accessible in your mobile phone browser?

SAMHSA NMHC

EDO05887	What area(s) of the site did you visit today?
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Access Washington

EDO05731	H	Why didn't use the search feature today?
EDO05732	I	What other reason didn't you use the search feature today?
EDO05733	J	Did the <b>descriptions</b> in the search results provide...
EDO05734	K	What type of organization or sorting features do you feel are most helpful when looking through search results? (Select all that apply)
EDO05735		Did you use the Services Directory

EDO05736	A	What was the primary difficulty, if any that you encountered with the Services Directory?
EDO05737	B	What other difficulty did you experience with the Services Directory?

CMS - NGS DME MAC B

EDO06347		Did you use the search feature on this site?
EDO06348	H	Please describe your experience with the search feature.
EDO06349	H	What Keywords did you use?

EDO06350	H	Please indicate how helpful you feel the search feature was in finding the information you were looking for.
EDO06351	J	Why do you feel the search feature was not at all helpful?
EDO06352	I	What would make the search feature more helpful?

CMS NGS J13 MAC

EDO06353		Did you use the search feature on this site?
EDO06354	H	Please describe your experience with the search feature.

EDO06355	H	What Keywords did you use?
EDO06356	H	Please indicate how helpful you feel the search feature was in finding the information you were looking for.
EDO06357	J	Why do you feel the search feature was not at all helpful?
EDO06358	I	What would make the search feature more helpful?

CMS NGS Title XVIII

EDO06359		Did you use the search feature on this site?
EDO06360	H	Please describe your experience with the search feature.

EDO06361	H	What Keywords did you use?
EDO06362	H	Please indicate how helpful you feel the search feature was in finding the information you were looking for.
EDO06363	J	Why do you feel the search feature was not at all helpful?
EDO06364	I	What would make the search feature more helpful?

CPSC.gov Browse

ACQOsI0001838		What <b>other activities</b> did you perform on CPSC.gov today? Please select all that apply.
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EDO05290A001	1=Not Easy at All		Radio button, scale, has don't know	Single
EDO05290A002	2			
EDO05290A003	3			
EDO05290A004	4			
EDO05290A005	5			
EDO05290A006	6			
EDO05290A007	7			
EDO05290A008	8			
EDO05290A009	9			
EDO05290A010	10=Very Easily to locate			
EDO05291A001	1=Not Easy at All		Radio button, scale, has don't know	Single
EDO05291A002	2			
EDO05291A003	3			
EDO05291A004	4			
EDO05291A005	5			
EDO05291A006	6			
EDO05291A007	7			
EDO05291A008	8			
EDO05291A009	9			
EDO05291A010	10=Very Easily to locate			
EDO05292A001	1=Not Easy at All		Radio button, scale, has don't know	Single
EDO05292A002	2			
EDO05292A003	3			
EDO05292A004	4			
EDO05292A005	5			
EDO05292A006	6			
EDO05292A007	7			
EDO05292A008	8			
EDO05292A009	9			

EDO05292A010	10=Very Easily to locate			
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SAC0085A001	Under 18		Radio button, one-up vertical	Single
SAC0085A002	18 to 29			
SAC0085A003	20 to 39			
SAC0085A004	40 to 49			
SAC0085A005	50 to 59			
SAC0085A006	60 to 69			
SAC0085A007	70 or older			
SAC0086A001	White		Radio button, one-up vertical	Single
SAC0086A002	Black or African American			
SAC0086A003	American Indian or Alaska Native			
SAC0086A004	Native Hawaiian or other Pacific Islander			
SAC0086A005	Asian			
SAC0086A006	Other race			
SAC0087A001	Yes		Radio button, one-up vertical	Single
SAC0087A002	No			
SAC0087A003	Don't know			
SAC0088A001	Male		Radio button, one-up vertical	Single
SAC0088A002	Female			
SAC0089A001	Less than \$25,000		Radio button, one-up vertical	Single
SAC0089A002	Between \$25,000 and \$49,999			

SAC0089A003	Between \$50,000 and \$99,999			
SAC0089A004	Between \$100,000 and \$249,999			
SAC0089A005	\$250,000 or more			
SAC0089A006	Don't know			
SAC0089A007	I prefer not to respond			

EDO05513A001	I do not use/own a mobile phone	L L L L L L	Radio button, one-up vertical	Single
EDO05513A002	Blackberry			
EDO05513A003	Iphone (Apple)			
EDO05513A004	Android (Google)			
EDO05513A005	Palm			
EDO05513A006	Windows Mobile			
EDO05513A007	Other Smartphone			
EDO05513A008	I own a mobile phone, but it is not a smartphone			
EDO05514A001	Yes, I would download a FDA mobile phone app if it were available		Radio button, one-up vertical	
EDO05514A002	No, I am not interested in a FDA mobile phone app			
EDO05515A001	Yes		Radio button, one-up vertical	
EDO05515A002	No			

EDO05887A001	<u>Issues, Conditions &amp; Disorders</u>	Checkbox, one-up vertical	M
EDO05887A002	<u>Contact Us</u>		
EDO05887A003	<u>En Espanol</u>		
EDO05887A004	<u>Location</u>		

EDO05887A005	<a href="#">Most Popular</a>		
EDO05887A006	<a href="#">My account</a>		
EDO05887A007	<a href="#">New Products</a>		
EDO05887A008	<a href="#">Professional &amp; Research Topics</a>		
EDO05887A009	<a href="#">Register Now</a>		
EDO05887A010	<a href="#">Stay Connected</a>		
EDO05887A011	<a href="#">Substance</a>		
EDO05887A012	<a href="#">Timely</a>		
EDO05887A013	<a href="#">Treatment, Prevention &amp; Recovery</a>		
EDO05887A014	<a href="#">Other</a>		

EDO05731A001	Prefer other method of navigation		Drop down, select one	Single
EDO05731A002	Tried to use search before but was unsuccessful			
EDO05731A003	Did not need search, found information quickly			
EDO05731A004	Other, please specify			
			Text area, no char limit	
EDO05733A001	Too much information		Radio button, one-up vertical	Single
EDO05733A002	Too little information			
EDO05733A003	Information that was not specific enough			
EDO05733A004	The right amount of information			
EDO05734A001			Checkbox, one-up vertical	Single
EDO05734A002	Date			
EDO05734A003	Subject			
EDO05734A004	Relevance			
EDO05734A005	Ability to search within the results			
EDO05734A006	Ability to sort results			
EDO05734A006	None of the above			
EDO05735A001	Yes	A	Radio	Single
EDO05735A002	No			
EDO05735A003	I was unable to locate the Services Directory			

EDO05736A001			Radio button, one-up	Single
EDO05736A002	I did not encounter any difficulty		vertical	
EDO05736A003	The Services Directory is cumbersome to use			
EDO05736A004	I was not sure what words to look up to find what I was looking for			
EDO05736A005	The Services Directory did not have a link to the information			
	Other, please specify	<b>BB</b>		
			Text area, no character limit	Single

EDO06347A001	Yes	H	Skip Logic Group	Radio buttons
EDO06347A002	No			
EDO06348A001	I had no difficulty using the search feature on this site		Skip Logic Group	Radio buttons
EDO06348A002	The search feature was difficult to find			
EDO06348A003	The search feature was difficult to use			
EDO06348A004	Returned no results/received an error message			
EDO06348A005	Could not tell where the search results would take me			
EDO06348A006	Too many results			
EDO06348A007	Too few results			
EDO06348A008	Results were not related to what I was looking for			
EDO06348A009	Could not sort the results			
EDO06348A010	Could not refine the results			
EDO06348A011	Other			
			Skip Logic Group	Text box

EDO06350A001	Very helpful		Skip Logic Group	Radio buttons
EDO06350A002	Somewhat helpful	I		
EDO06350A003	Not at all helpful	I, J		
			Skip Logic Group	Unlimited text field
			Skip Logic Group	Unlimited text field

EDO06353A001	Yes	H	Skip Logic Group	Radio buttons
EDO06353A002	No			
EDO06354A001	I had no difficulty using the search feature on this site		Skip Logic Group	Radio buttons
EDO06354A002	The search feature was difficult to find			
EDO06354A003	The search feature was difficult to use			
EDO06354A004	Returned no results/received an error message			
EDO06354A005	Could not tell where the search results would take me			
EDO06354A006	Too many results			
EDO06354A007	Too few results			
EDO06354A008	Results were not related to what I was looking for			
EDO06354A009	Could not sort the results			
EDO06354A010	Could not refine the results			
EDO06354A011	Other			

			Skip Logic Group	Text box
EDO06356A001	Very helpful		Skip Logic Group	Radio buttons
EDO06356A002	Somewhat helpful	I		
EDO06356A003	Not at all helpful	I, J		
			Skip Logic Group	Unlimited text field
			Skip Logic Group	Unlimited text field

EDO06359A001	Yes	H	Skip Logic Group	Radio buttons
EDO06359A002	No			
EDO06360A001	I had no difficulty using the search feature on this site		Skip Logic Group	Radio buttons
EDO06360A002	The search feature was difficult to find			
EDO06360A003	The search feature was difficult to use			
EDO06360A004	Returned no results/received an error message			
EDO06360A005	Could not tell where the search results would take me			
EDO06360A006	Too many results			
EDO06360A007	Too few results			
EDO06360A008	Results were not related to what I was looking for			
EDO06360A009	Could not sort the results			
EDO06360A010	Could not refine the results			

EDO06360A011	Other			
			Skip Logic Group	Text box
EDO06362A001	Very helpful		Skip Logic Group	Radio buttons
EDO06362A002	Somewhat helpful	I		
EDO06362A003	Not at all helpful	I, J		
			Skip Logic Group	Unlimited text field
			Skip Logic Group	Unlimited text field

	Learn about CPSC or locate contact information		Checkbox, one-up vertical	Multi
	Obtain product recall information			
	Report a product-related injury or an unsafe product			
	Locate product safety information or publications			
	Obtain Business/Regulatory information			
	Obtain information on CPSIA-Consumer Product Safety Improvement Act			
	Register for product safety information updates (e-mail, RSS)			
	Other			

Y	Skip logic Group	
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N	Age
N	Race
N	Origin
N	Gender
N	Income


Y	Skip Logic	Mobile Phone
		Mobile App
		Mobile Content

Y	Area Visited
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Y	
Y	
Y	o Logic Group
Y	o Logic Group
Y	o Logic Group







