

**CUSTOMER SATISFACTION SURVEY AND CONFERENCE
 EVALUATION CLEARANCE FORM**

A. SUPPLEMENTAL SUPPORTING STATEMENT

A.1. Title: Assessment of Wage and Hour Division Compliance Assistance Tools, Strategies, and Activities	
A.2. Compliance with 5 CFR 1320.5: Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	A.3. Assurances of confidentiality: Yes, Generic. No information collected to identify individual respondents.
A.4. Federal cost: \$159,215	A.5. Requested expiration date (Month/Year): <u>09/2009</u>
A.6. Burden Hour estimates: a. Number of Respondents: <u>5640</u> a.1. % Received Electronically: <u>20%</u> b. Frequency: <u>On Occasion</u> c. Average Response Time: <u>5 Minutes</u> d. Total Annual Burden Hours: <u>470</u>	A7. Does the collection of information employ statistical methods? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes (Complete Section B and attach BLS review sheet).
A.8. Abstract: Compliance assistance strategies play a critical role in achieving the mission of the Wage and Hour Division (WHD) to promote and achieve compliance with labor standards to protect and enhance the welfare of the Nation’s workforce. Compliance assistance activities, services, and tools provide the regulated community with the information to help it achieve and maintain regulatory compliance. WHD seeks to clear two information collections (one for written compliance assistance tools and the other for other compliance assistance events) under the generic DOL customer satisfaction survey (1225-0059) that will provide the agency with an anecdotal method to assess the effectiveness and impact of compliance assistance tools, strategies, and activities the agency employs.	