

Note to: Glenn P. Kirkland  
IRS Reports Clearance Office  
Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco  
Chief, Statistical Support Section  
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for Usability Testing1040/ 4933 Call  
Scripts – SOI-255

Attached is the documentation needed by the Office of Management and Budget for their review of Usability Testing1040/ 4933 Call Scripts, SOI-255. The burden associated with this study is 137 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-0464.

Attachments:

Cover Memorandum to OMB

OMB Form 83-C

Clearance Request

Attachments

Moderator's Guide

Telephone Screener/Questionnaire

Confirmation Letter

Telephone Script

Confidentiality Consent Form

Video Release

Participant Questionnaire

NOTE TO THE REVIEWER OF: OMB Clearance #  
1545-1349

From: Kevin Cecco  
Chief, Statistical Support Section  
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for Usability Testing1040/ 4933  
Call Scripts – SOI-255

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1349, "Cognitive and Psychological Research". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 137 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.